



Emergency / Urgent Maintenance Service for Federal Buildings Assets

About the Service

Is the urgent maintenance, which must start within 24 hours, according to their classification.

Service Process

- Application's submission
- Requisite view
- Project Approval

Expected Time

- Emergency 24 hours / Urgent Maintenance Service 5 working days

Service Fees

- Nil

Target Audience

- Government

Service Channels

- Website: 24/7
- Smart App: 24/7

Terms and Conditions

- The application must be submitted by the coordinator or the owner account of the federal authority (username, password).
- The building must be registered within the country properties.
- The maintenance work must be within the Ministry of Energy and Infrastructure responsibilities and scope of work.

Required Documents

The required documents issued by approved authorities require a stamp, taking into consideration that the digital stamp is acceptable.

- Maintenance Reports.
- Pictures of the Building Conditions.
- Service Code:MOEI-10016
- Service Type:G2G

Notes

Regarding the service completion time:

- For emergency cases, requests are received and responded to within 24 hours from the date of submission
- For urgent cases, requests are received and responded to within 5 business days from the date of submission

Related Services

طلب قيد الرهن على السفينة التجارية الوطنية

Having trouble?

- customer.happiness@moei.gov.ae
- [8006634](tel:8006634)