

# **Cancelation of Seafarer's license**

### **About the Service**

This service allows customers to cancel the seafarers license to work on board ships.

#### **Service Process**

- Login using UAE PASS account.
- Fill in the required field and attach the required documents.
- Submit the service.
- Pay the fees.
- Obtain the service.

## **Expected Time**

• One Working Day

#### **Service Fees**

• Fees Apply to a license that expired more than 60 days ago. Renewal fees are collected along with the fine ( AED 150 after 60 days and 200 after 90 days).

### **Target Audience**

- Government Entities
- Business Sector

### **Service Channels**

- Happiness Service Centers: According to the service center working hours (Dubai, Ras Al Khaimah, Fujairah)
- Website: 24/7Smart App: 24/7

### **Terms and Conditions**

• N/A

### **Partners**

N/A

## **Exceptional Cases**

N/A

## FAQ's

• What should I do if I'm not able to print the electronic application from the Ministry's e-services website? This problem occurs when the browser blocks pop-up pages. To solve this problem, you must disable the pop-up blocker from your browser

## **Required Documents**

The required documents issued by approved authorities require a stamp, taking into consideration that the digital stamp is acceptable.

- The application form stamped by the company or electronic application
- Service Code: MOEI-10163
- Service Type:G2B, G2G

#### **Related Services**

Issuing seafarer's license

Having trouble?

- customer.happiness@moei.gov.ae
- 8006634