



# Request to issue permanent operating licenses for national establishments - Branch

# **About the Service**

This service is available for the national facilities specialized in land transport (goods or passengers) (For main mother company and branches) and this process takes place in the event of applying for a operating license for the facility for the first time, which is valid for a period of three months.

#### **Service Process**

- Login using UAE PASS account.
- Fill in the required field and attach the required documents.
- Submit for the service.
- Pay the fees.
- Obtain the service

# **Expected** Time

• One working day

# **Service Fees**

• 500 AED (Check fees details)

# **Fees Details**

500 dhs per activity, delay fee if it is not renewed within 30 days from the date of expiry (50 dirhams for each month of delay or part thereof, with a maximum of 150 dirhams for each activity)

# **Target Audience**

• Business Sector

# **Service Channels**

- MOEI website: 24/7
- Smart app: 24/7

• Happiness Service Centers: According to the service center working hours (Dubai, Ras Al Khaimah, Fujairah)

#### **Terms and Conditions**

- Obtaining competent local authorities' approvals.
- To specify in the application the type of activity for which a license is required.
- To submit the power of attorney of the responsible person and approve the signature.
- Provide evidence of his undertaking to accommodate the means of transport when it stops working in appropriate places as decided by the competent authority.

#### Partners

- Ministry of Human Resources and Emiratisation
- Ministry of Economic
- Department of Economic developments.

#### **Exceptional Cases**

N\A

# FAQ's

- I was not able to print the operating license despite paying the fees In order to be able to print, please make sure that the registration and renewal of the vehicle operating cards required by the company has been completed
- Is the customer required to visit printing offices to complete the procedures for applying for land transportation services? The customer is not required to visit printing offices. Services are provided through the official channels of the Ministry

#### **Required Documents**

# The required documents issued by approved authorities require a stamp, taking into consideration that the digital stamp is acceptable.

- Copy of emirates ID OR passport
- A copy of the trade license or the initial approval of the trade name in case he is applying for a trade license for the first time
- f the applicant is a client, the power of attorney must be brought with the identity of the client and the signature of the owner of the license must be approved
- A list of the vehicles belonging to the company from the traffic department or the concerned licensing department in the emirate
- Service Code:MOEI-10046
- Service Type:G2B

#### **Related Services**

Request to transfer the ownership of the operating license for national establishments for each license

Request to renew the permanent operating license for national establishments - Branch

Request to issue a replacement for a lost / damaged permanent operating license for national establishments

Request the suspension of the permanent operating license for national establishments

Request to modify data and information related to the permanent operating license for national establishments

Having trouble?

- customer.happiness@moei.gov.ae
- <u>8006634</u>