



## Request to issue a replacement for a lost / damaged permanent operating license for national establishments

### About the service

This service allows to issue an operating license (replacement for a lost) with a new license number, and issue an operating license (replacement for a damaged one) with the same number as the damaged license.

**Number of users** : 2

**Number of transactions** : 63

### Service process

- **Application's Submission**
- **Application Review**
- **Payment of the fees**
- **Transaction delivery**

### Expected time

One working day

### Service fees

- N\A

### Target audience

Business Sector

### Service channels

- MOEI website: 24/7
- Smart app: 24/7
- Happiness Service Centers: According to the service center working hours (Dubai, Ras Al Khaimah, Fujairah)

### Terms and conditions

- First: in the event of losing the operating license:
- Second: in the event of damaged operating license:

### Required documents

- Copy of emirates ID
- Initial approval letter for the trade name from the Department of Economic Development
- If the applicant is a client, the power of attorney must be brought with the identity of the client and the signature of the owner of the license must be approved

- Service code:MOEI-10027
- Service Type:G2B

Having trouble?

- [customer.happiness@moei.gov.ae](mailto:customer.happiness@moei.gov.ae)
- [8006634](tel:8006634)