



## Replacement for a lost / damaged permit for a national transportation vehicle permit

### About the Service

This service allows issuing a replacement for a lost national transportation vehicle permit with a new permit number and issuing a replacement for a damaged one with the same damaged permit number. (Request to issue a replacement for a lost/damaged operating card for national vehicles)

### Service Process

- Login using UAE PASS account.
- Fill in the required field and attach the required documents.
- Apply for the service.
- Pay the fees.
- Obtain the service

### Expected Time

- One working day

### Service Fees

- N/A

### Target Audience

- Business Sector

### Service Channels

- MOEI website: 24/7
- Smart app: 24/7
- Happiness Service Centers: According to the service center working hours (Dubai, Ras Al Khaimah, Fujairah)

### Terms and Conditions

- First: in the event of losing the permit for national vehicles, the licensor must: Notify the ministry. Submitting evidence that the licensee has opened a report at the competent authorities. Fill out the Ministry's form. Pledge to hand over the lost permit for national vehicles in the event of obtaining it and not using it. The Ministry issues a new permit for national vehicles to replace the lost one.
- Second: in the event of damaged permit for national vehicles, the licensor must: The licensee shall hand over the damaged permit for national vehicles to the Ministry. Fill out the Ministry's form. The Ministry issues a replacement permit for national vehicles.

## Partners

- Ministry of Interior
- RTA Dubai

## Required Documents

**The required documents issued by approved authorities require a stamp, taking into consideration that the digital stamp is acceptable.**

- Pledge to handover the lost or damaged permit.
- A copy of the vehicle's valid ownership
- Service Code: MOEI-10085
- Service Type: G2B

## Related Services

Issuing a national transportation vehicle permit

Having trouble?

- [customer.happiness@moei.gov.ae](mailto:customer.happiness@moei.gov.ae)
- [8006634](tel:8006634)