



Reconsideration for Housing Assistance Decision

About the Service

This service allows postponing or reducing the housing assistance instalment for those who are unable to pay the housing assistance instalment or who have a decrease in monthly income.

Service Process

- Login using UAE PASS account.
- Fill in the required field and attach the required documents.
- Submit the service

Expected Time

- 9 Working Days

Service Fees

- N/A

Target Audience

- Citizens

Service Channels

- MOEI website: 24/7
- Smart app: 24/7
- Happiness Service Centers: According to the service center working hours (Dubai, Ras Al Khaimah, Fujairah)

Terms and Conditions

- Submitting within 60 days of the decision being issued

Partners

N/A

Exceptional Cases

N/A

Required Documents

The required documents issued by approved authorities require a stamp, taking into consideration that the digital stamp is acceptable.

- Reconsideration supporting documents.
- Service Code:MOEI-10013
- Service Type:G2C

Related Services

Housing Assistance Request

Having trouble?

- customer.happiness@moei.gov.ae
- [8006634](tel:8006634)