

Updating housing assistance data

About the Service

Through this service, citizen can update the information on housing assistance request personally, or by concerned department if requested, with new information occurred after submitting the application, which may affect the type and amount of housing assistance.

Service Process

- Login using UAE PASS account
- Fill in the required field and attach the required documents.
- Submit the service

Expected Time

• 1 Working Day

Service Fees

• No fees

Target Audience

• Citizens

Service Channels

MOEI website: 24/7Smart app: 24/7

• Happiness Service Centers: According to the service center working hours (Dubai, Ras Al Khaimah, Fujairah)

Terms and Conditions

• The customer must apply for housing assistance

Partners

Exceptional Cases

N/A

FAQ's

- Does the beneficiary have to update the data and sign the direct debit form? The beneficiary must go to the Emirates Development Bank headquarters to sign the direct debit form and update the data in order to avoid the accumulation of monthly installments.
- What are the documents required to update the data? According to the documents that require updating

Required Documents

The required documents issued by approved authorities require a stamp, taking into consideration that the digital stamp is acceptable.

- · According to the documents that require updating
- Service Code: MOEI-10077
- Service Type:G2C

Related Services

Housing Assistance Request

Having trouble?

- customer.happiness@moei.gov.ae
- 8006634