



## Updating housing assistance data

### About the Service

Through this service, citizen can update the information on housing assistance request personally, or by concerned department if requested, with new information occurred after submitting the application, which may affect the type and amount of housing assistance.

### Service Process

- Login using UAE PASS account
- Fill in the required field and attach the required documents.
- Submit the service

### Expected Time

- 1 Working Day

### Service Fees

- No fees

### Target Audience

- Citizens

### Service Channels

- MOEI website: 24/7
- Smart app: 24/7
- Happiness Service Centers: According to the service center working hours (Dubai, Ras Al Khaimah, Fujairah)

### Terms and Conditions

- The customer must apply for housing assistance

### Partners

N/A

## Exceptional Cases

N/A

## FAQ's

- Does the beneficiary have to update the data and sign the direct debit form? The beneficiary must go to the Emirates Development Bank headquarters to sign the direct debit form and update the data in order to avoid the accumulation of monthly installments.
- What are the documents required to update the data? Original passportOriginal family bookOriginal identity cardCertificate of the International Account Number (IBAN) from the bank or account statementTo pay off the remaining amount of the loan or pay off arrears, please contact the Emirates Development Bank call center 80027274

## Required Documents

**The required documents issued by approved authorities require a stamp, taking into consideration that the digital stamp is acceptable.**

- According to the documents that require updating
- Service Code:MOEI-10077
- Service Type:G2C

## Related Services

Housing Assistance Request

Having trouble?

- [customer.happiness@moei.gov.ae](mailto:customer.happiness@moei.gov.ae)
- [8006634](tel:8006634)