



## Residential Assistance Cancellation Request

### About the Service

Cancellation of housing assistance by the customer.

### Service Process

- Fill the online form
- Attach the required documents
- Obtain the service

### Expected Time

- 5 Working Days

### Service Fees

- No fees

### Target Audience

- Citizens

### Service Channels

- MOEI website: 24/7
- Smart app: 24/7
- Happiness Service Centers: According to the service center working hours (Dubai, Ras Al Khaimah, Fujairah)

### Terms and Conditions

- N/A

### Service Connectivity (External)

Housing Authorities

## Required Documents

**The required documents issued by approved authorities require a stamp, taking into consideration that the digital stamp is acceptable.**

- A copy of the Emirates ID
- Service Code:MOEI-10074
- Service Type:G2C

## Related Services

Housing Assistance Request

Having trouble?

- [customer.happiness@moei.gov.ae](mailto:customer.happiness@moei.gov.ae)
- [8006634](tel:8006634)