



Opening a file for housing assistance Implementation

About the Service

This service allows opening the individual project implementation file after issuing a housing assistance decision to start project work.

Service Process

- Login using UAE PASS account.
- Fill in the required field and attach the required documents.
- Submit the service
- Pay the fees.
- Obtain the service

Expected Time

- 1 Working Day

Service Fees

- 500 AED from Contractor

Target Audience

- United Arab Emirates citizen

Service Channels

- MOEI website: 24/7
- Smart app: 24/7
- Happiness Service Centers: According to the service center working hours (Dubai, Ras Al Khaimah, Fujairah)

Terms and Conditions

- The customer must have been issued a housing assistance decision

Required Documents

The required documents issued by approved authorities require a stamp, taking into consideration that the digital stamp is acceptable.

- If the purpose of the housing support is (building / completing / adding / expanding / maintaining a house):
Housing support decision.A copy of the building permit.A picture of the Earth's map.A letter from the bank with the contract.
- If the purpose of the housing support (government housing): A copy of the identity cardA picture of the Earth's mapEmirates Development Bank receipt (in case of loan)In the case of a loan, the original housing insurance receipt (250
- If the purpose of the housing support is (buying a home): A copy of the passport or identity card (seller).A letter from the seller with the required price for the dwelling (or a preliminary sale contract).A copy of the passport or ident.
- In the case of buying an apartment, the following documents must be added to the above: A copy of the floor plan.A copy of the ownership of the apartment in the name of the seller.A copy of the building completion certificate (less than 7 y
- Service Code:MOEI-10059
- Service Type:G2B

Related Services

Request of Individual Housing Initial Handover

Having trouble?

- customer.happiness@moei.gov.ae
- [8006634](tel:8006634)