



## Request of Individual Housing Initial Handover

### About the Service

This service allows the owner, through the consultant, to request the initial receipt of the dwelling after the completion of the project according to the plans and specifications mentioned in the contract.

### Service Process

- Login using UAE PASS account
- Fill in the required fields
- Submit the service

### Expected Time

- 9 Working Day

### Service Fees

- No fees

### Target Audience

- Consultancy offices

### Service Channels

- MOEI website: 24/7
- Smart app: 24/7
- Happiness Service Centers: According to the service center working hours (Dubai, Ras Al Khaimah, Fujairah)

### Terms and Conditions

- Not completing 15 days after the date of contract termination

### Partners

N/A

## Exceptional Cases

N/A

## FAQ's

- Will I receive the house with minor deficiencies such as cabinets, pendants and interior decorations due to my difficult financial circumstances? The house can be received with full facilities according to the contract between the contracting parties, with the possibility of excluding some non-essential items if the contracting parties agree on that.

## Required Documents

**The required documents issued by approved authorities require a stamp, taking into consideration that the digital stamp is acceptable.**

- Service Code:MOEI-10055
- Service Type:G2B

## Related Services

Opening a file for housing assistance Implementation

Having trouble?

- [customer.happiness@moei.gov.ae](mailto:customer.happiness@moei.gov.ae)
- [8006634](tel:8006634)