



To Whom it May Concern For Non Applicants

About the service

This service allows Applicant testimonies event to benefit from housing assistance issued from programme.

Number of users :

Number of transactions :

Service process

- **Receipt of Identification**
- **Verification of Identification and auditing in the electronic system**
- **The certificate was issued and delivered to the customer**

Expected time

Average 3 minutes

Service fees

- No fees

Target audience

Citizens

Service channels

- MOEI website: 24/7
- Smart app: 24/7
- Happiness Service Centers: According to the service center working hours (Dubai, Ras Al Khaimah, Fujairah)

Required documents

- Personal identification
- Service code:MOEI-10015
- Service Type:G2C

Having trouble?

- customer.happiness@moei.gov.ae
- [8006634](tel:8006634)