



To Whom it May Concern For Non Applicants

About the Service

This service allows Applicant testimonies event to benefit from housing assistance issued from programme.

Service Process

- Receipt of Identification
- Verification of Identification and auditing in the electronic system
- The certificate was issued and delivered to the customer

Expected Time

- Average 3 minutes

Service Fees

- No fees

Target Audience

- Citizens

Service Channels

- MOEI website: 24/7
- Smart app: 24/7
- Happiness Service Centers: According to the service center working hours (Dubai, Ras Al Khaimah, Fujairah)

Required Documents

The required documents issued by approved authorities require a stamp, taking into consideration that the digital stamp is acceptable.

- Personal identification

- Service Code:MOEI-10015
- Service Type:G2C

Having trouble?

- customer.happiness@moei.gov.ae
- [8006634](tel:8006634)