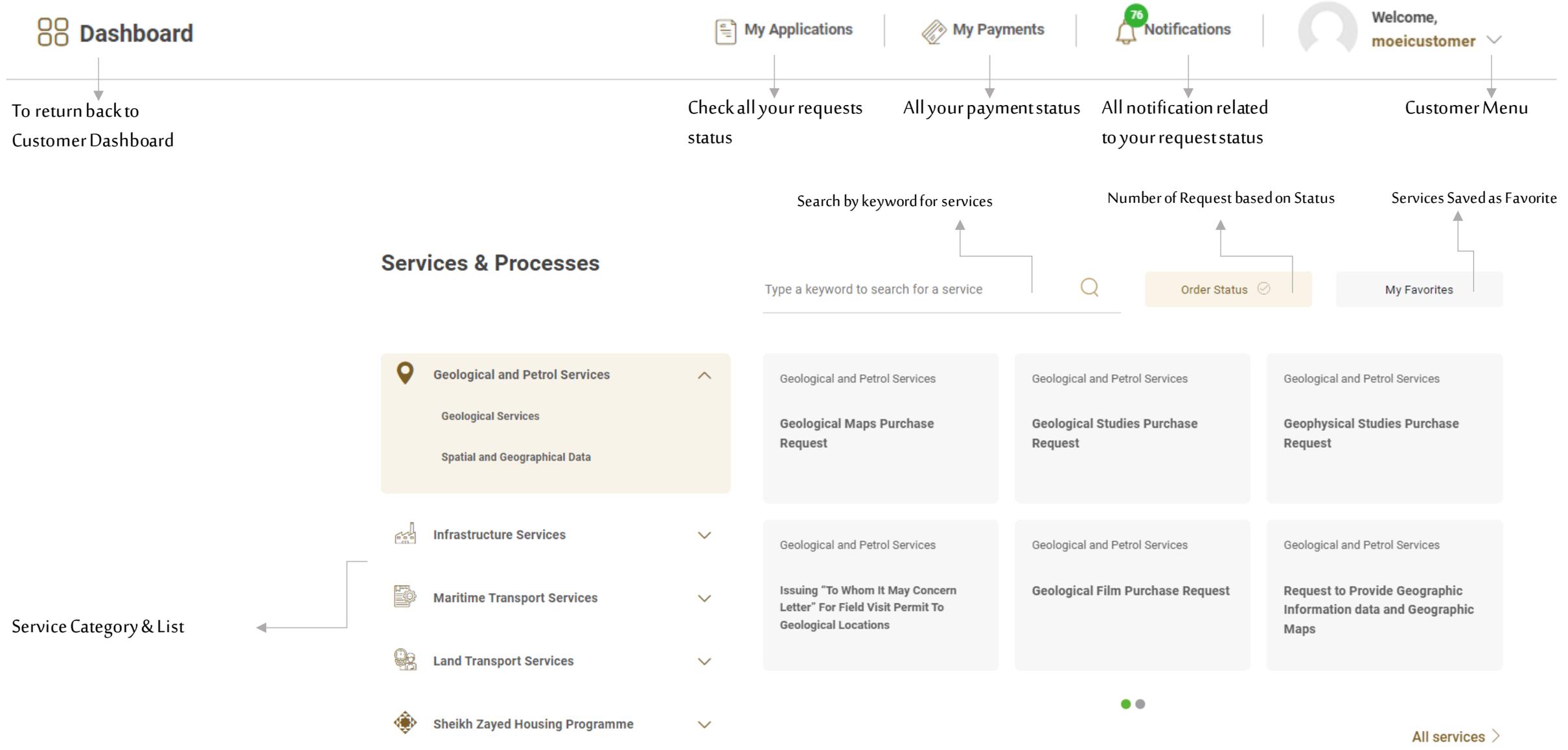




UNITED ARAB EMIRATES
MINISTRY OF ENERGY & INFRASTRUCTURE

Digital Services Platform

Digital Services Platform- General Feature (Customer Dashboard)



To return back to Customer Dashboard

Check all your requests status

All your payment status

All notification related to your request status

Customer Menu

Services & Processes

Type a keyword to search for a service



Order Status

My Favorites

Geological and Petrol Services

Geological Maps Purchase Request

Geological and Petrol Services

Geological Studies Purchase Request

Geological and Petrol Services

Geophysical Studies Purchase Request

Geological and Petrol Services

Issuing "To Whom It May Concern Letter" For Field Visit Permit To Geological Locations

Geological and Petrol Services

Geological Film Purchase Request

Geological and Petrol Services

Request to Provide Geographic Information data and Geographic Maps

Service Category & List

Geological and Petrol Services

Geological Services

Spatial and Geographical Data

Infrastructure Services

Maritime Transport Services

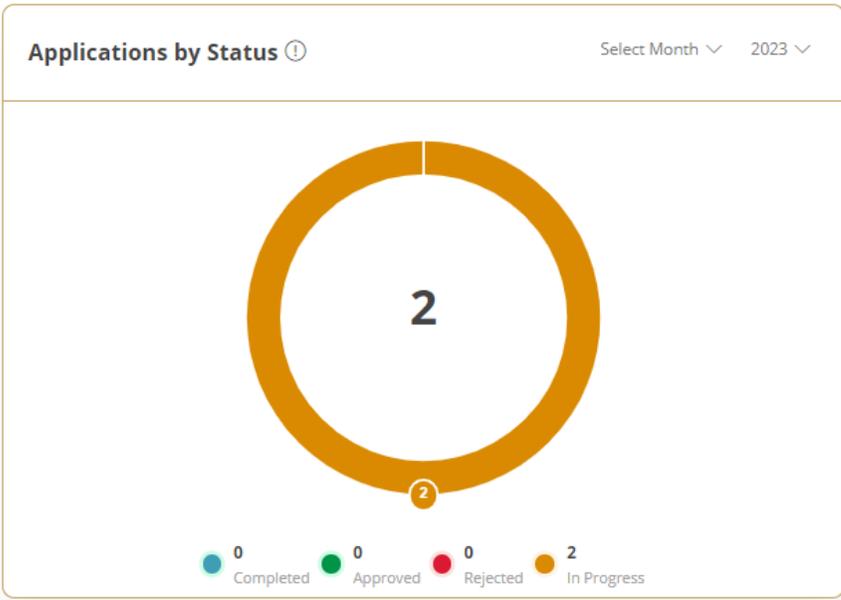
Land Transport Services

Sheikh Zayed Housing Programme

All services >

Digital Services Platform- General Feature (Customer Dashboard)

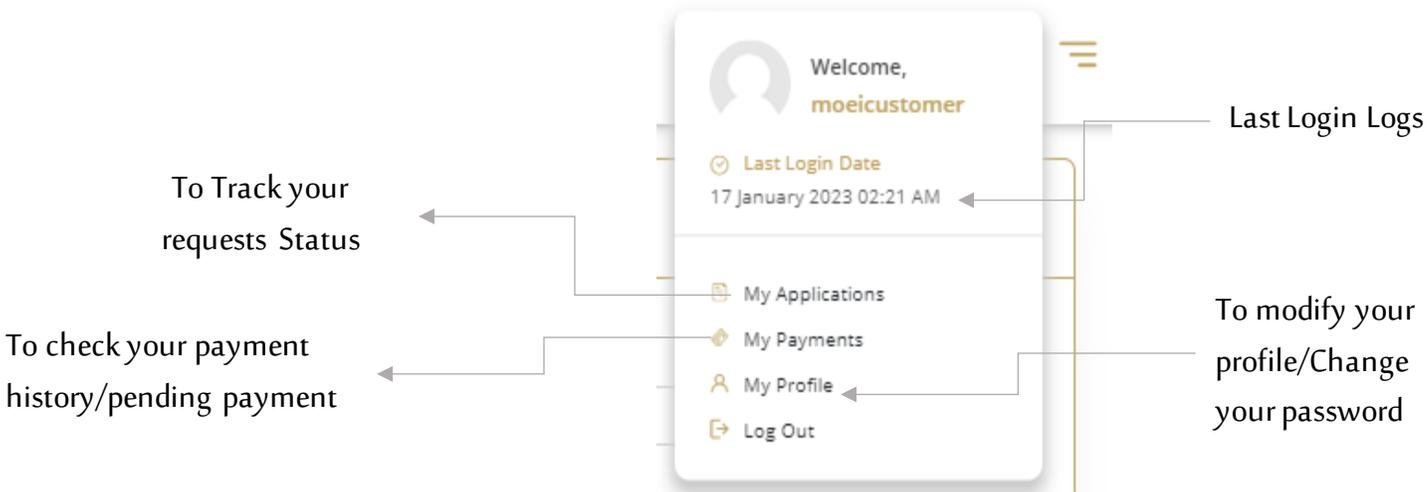
Statistics of Customer's Requests by Status



Tasks (9) View All Services →

Application with REF# ME539704 has been returned	Dec 28, 2022 13:28
Application with REF# ME697006 has been returned	Dec 07, 2022 16:49
Application with REF# SC186450 has been submitted	Nov 15, 2022 11:24
Application with REF# G.GloP732254 has been returned	Nov 12, 2022 15:35

List of Task/Requests Returned by Ministry for the customer (For payment/Modification...etc)



My Application Page:
To search/Filter using
Request status, Date,
Reference Number,
Service name

The 'My Applications' page includes the following search and filter options:

- Keyword (Reference Number)**: Text input field.
- Service**: Dropdown menu with '--Select--'.
- Application Status**: Dropdown menu with '--Select--'.
- Date From**: Date input field with a calendar icon.
- Date To**: Date input field with a calendar icon.
- Search**: Button to execute the search.
- Reset Filters**: Button to clear all filters.

Digital Services Platform – My Applications Page

 **Starting new Application**
A002001496120623

Application Date Jun 12, 2023 08:34
Last Updated Date Jun 12, 2023 08:34
Service Request for renewal of PRO card

Form 10%
Process 100%



Edit Application: in case the application Saved as Draft or Returned from Ministry to the customer for Modification

Request is Ready for Payment- check next page for payment steps

 **Ready for payment**
A004001483080623

Application Date Jun 08, 2023 10:52
Last Updated Date Jun 08, 2023 10:51
Service Deletion Request for national pleasure boat

Form 80%
Process 100%



View Application

 **Done**
21660

Application Date Apr 28, 2023 00:00
Last Updated Date Apr 28, 2023 07:46
Service Request to issue To Whom It May Concern Certificate for Housing Services

Form 100%
Process 100%



View Certificate

1

Select Payment Method

اختر اللغة

Ministry of energy and infrastructure
Session time left: 00:09:17

Method Confirm

Select the required payment method

Card Pay

Bank Transfer

Cancel Process

2

Payment details will appear, please click on “Proceed with Payment” button to go to next step

Calcul

Ministry of energy and infrastructure
Session time left: 00:08:36

Method Confirm

Description	Amount	Tax Amount (AED)	Quantity	Total With Tax Amount
Compensation for damage to federal roads	100 AED	0.00 AED	1	100 AED
Total				100 AED

Request Fees

Description	Amount	Tax Amount (AED)	Total With Tax Amount
Card Charges	0.68 AED	0.03 AED	0.71 AED
Total			0.71 AED

Total Tax	0.03 AED
Total Amount	100.71 AED

Cancel Process

Change Payment Method

Proceed With Payment

3

Add Card details and click on “I agree to Terms & Conditions” , then click on “Pay Now” button



Ministry of energy and infrastructure
Total Payment: 100.71 AED
Session time left: 00:07:33

Cardholder Name

Card Number

Month **Year** **CVV**

I agree to [Terms&Conditions](#)

Pay Now

Cancel Process **Change Payment Method**

4

The following Message will appear upon successful payment

Home / Service /

Payment - Deletion Request for national pleasure boat



Payment Completed Successfully!

We have already received your payment and your application will be reviewed. You will be notified soon on your application status

 Receipt Number 265918189947239273	 Payment Date Thu, 08 Jun 2023 11:01
 Application Number A004001483080623	 Application Date Thu, 08 Jun 2023 10:49

Amount	AED 100
Fees	AED 0.71
Total Payment	AED 100.71

BACK TO MY APPLICATIONS **BACK TO DASHBOARD**

My Payments

Keyword (Ref No, Receipt No)

Status

Date From

Service

Payment Type

Date To

[Search](#) [Reset Filters](#)

Search for Application based on Fields available

Sort the Payments details by Last Updated Date Or Payment Date by Descending/Ascending

Number of Entries **28** Sort By

Request to renew registration license for a national and foreign pleasure boat Successful [View Payment Details](#)

Payment
A011001565200623 | Service Fees

Transaction Number 17114001	Total Payment AED 100.71
Payment Date Jun 20, 2023 10:15	Receipt Number 313718529257296164

View Payment Details

Digital Services Platform - Notification



UNITED ARAB EMIRATES
MINISTRY OF ENERGY & INFRASTRUCTURE

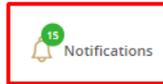


Log Out | Settings | Tour | FAQ

About Ministry | Services | Knowledge Centre | Media Centre | Open Data | E-Participation | Contact Us

Q | عربي

Dashboard



Welcome,
moecustomer

Notifications

Subject / Message

Type your search here

Category

All

Status

All

Search

Reset Filters

Filter the Notification based on Subject, Category, Status

Notification Number

Number of Entries 30

Sort By Newest - Oldest

Sorting the Notification



Application with REF# RI288170 has been submitted

Nov 16, 2022 01:07



Prioritize the notification



Application with REF# G.GloP890942 has been submitted

Nov 16, 2022 00:53



Notification is Marked as Read



Application with REF# RI008492 has been submitted

Nov 07, 2022 08:24

