



Proactive Services

Definition

Anticipate and forecast services that the customer needs, based on his requests, preferences, and daily life requirements in a timely manner.

Services provided by the Ministry of Energy and Infrastructure

- **Renewal services**

The following services are renewed upon their expiry date by notifying the customer when the service period ends, providing a link to apply for the service through a text message.

- 1- Request to Renewal Non-Objection Certificate
- 2- Request to renew an operating card for national vehicles
- 3- Request to issue permanent operating licenses for national establishments
- 4- Request to renew Automobile Club License
- 5- Request to renew a guarantor license
- 6- Request for renewal / Re-issuance of navigation License for National / Foreign commercial ship
- 7- Request to renew license for a national and foreign pleasure boat
- 8- Request for renewal of PRO card
- 9- Request to issue a UAE endorsement of recognition for a Certificate of Competency allow the seafarer to work in UAE...
- 10- Request to renew the UAE endorsement of recognition for the Certificate of Competency that allows the seafarer to work in UAE

- **Mobile Vehicle Service**

A service provided to senior citizens and people of Special Needs to obtain housing services at the Ministry.

- **Government House Ownership Service**

Where an electronic message is sent to the UAE Citizen after one year from the date of receiving the house .Proceed for house ownership by providing a link through a text message