



UNITED ARAB EMIRATES  
MINISTRY OF ENERGY & INFRASTRUCTURE

برنامج الشيخ زايد للإسكان  
Sheikh Zayed Housing Programme



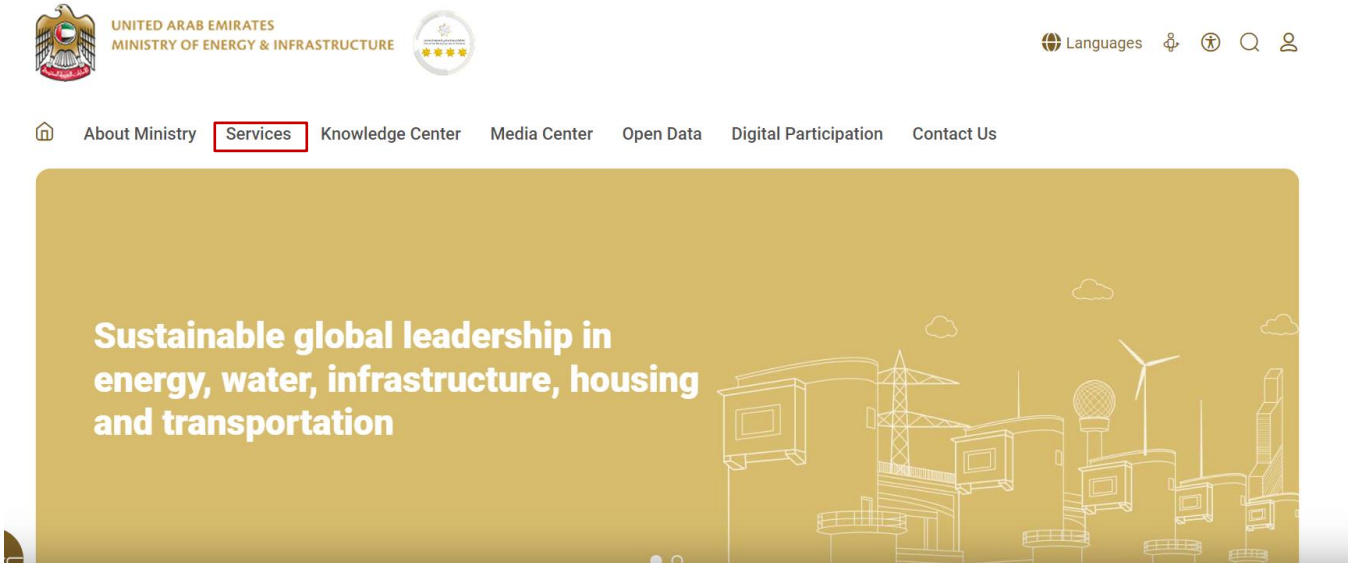
## User Manual

# Request to issue To Whom It May Concern Certificate for Housing Services

V 2.1

2024

2. Open MOEI website: <https://www.moei.gov.ae>
3. From the home page, go to “Services”.



- 4. Select “Zayed Housing Program”, then “Housing Services”, then “Request to issue To Whom It May Concern Certificate for Housing Services” , you can view the service Info or start the service immediately.

### Services

Search by a servi

Request Status

My Favourites

Iskan bundle E-Services Help Proactive services Added value

- Most used services
- All Services
- Zayed Housing Program
  - Housing Services (12)**
  - Consultants Services (2)
- Land Transport
- Maritime Transport
- Infrastructure Services
- Geological Services
- Inquiry Services

**Request to issue To Whom It May Concern Certificate for Housing Services**

View info Start

Zayed Housing Services

Request to update housing assistance data

To Whom it May Concern For Non Applicants

Zayed Housing Services

Zayed Housing Services

Zayed Housing Services

Dwelling Disposal Request

Request for an emergency visit to the residence

Residential Assistance Cancellation Request

< Previous 2 of 2 Next >

Total number of items : 12

Home > Services > Request to issue To Whom It May Concern Certificate for Housing Services

## Request to issue To Whom It May Concern Certificate for Housing Services

### About the service

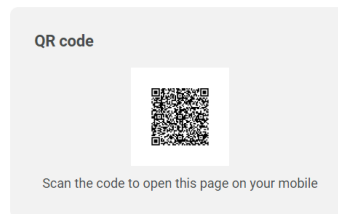
Certificate request to state housing support availability request ed earlier in Sheikh Zayed Housing Program.

### Required documents

The required documents issued by approved authorities require a stamp, taking into consideration that the digital stamp is acceptable.

- N/A

### Terms and conditions



5. Then it will redirect you to the Login page, you can login by using UAE PASS.



**Sign in to your account**

[Sign in with UAE PASS](#)

A single trusted digital identity for all citizens, residents and visitors.

For more information please check the user manual from [Here](#)

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**Stay in touch with the latest news from MOEI**

Enter the Email Address

>

Get more features

**Download the mobile application**

Download on the App Store | GET IT ON Google Play

A smartphone displaying the mobile application interface with a 'Sign in with UAE PASS' button and various service sector options.

## 6. Fill the data in the form and click on submit .

Request to issue To Whom It May Concern Certificate for Housing Services

برنامج الشيخ زايد للإسكان  
Sheikh Zayed Housing Programme

Application Details			
Name		Auto App No	006526
Emirate	Dubai	Region	International City
Mobile No		Phone No	010101065541
E-mail ID		POBox No	

Message Type ▾  
--Select--

Remarks

0%  
Form Completion

Save and Continue Later Submit Cancel

7. Fill the satisfaction survey about the eService, when the following pop-up shows up:

United Arab Emirates

نيض المتعامل  
CUSTOMER PULSE

English

### Customer Pulse Survey

Overall, how satisfied are you about the service? \*

Extremely Dissatisfied

Extremely Satisfied

Next



English

### Customer Pulse Survey

Based on your experience in getting the service. To what extent do you agree on the following statements?

	Extremely Disagree	Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Agree	Extremely Agree
Availability & accuracy of Service information	★	★	★	★	★	★	★
Ease of Service accessibility in the Smart Application	★	★	★	★	★	★	★
Ease & Simplicity of Service Application Steps	★	★	★	★	★	★	★
Ease and Variety of payment options	★	★	★	★	★	★	★
Possibility of Service Status Tracking	★	★	★	★	★	★	★
Service Completion time was reasonable & within my expectations	★	★	★	★	★	★	★
Smart Application efficiency (no delays or errors in app)	★	★	★	★	★	★	★
Availability of Online Support	★	★	★	★	★	★	★

Previous Next





United Arab Emirates



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CUSTOMER PULSE

🌐 English ▾

### Customer Pulse Survey

Is there anything else you would like to share with us?

Please select

2000 characters lefts

Kindly provide your mobile number or Email for follow up

Previous

Submit

