UNITED ARAB EMIRATES MINISTRY OF ENERGY & INFRASTRUCTURE



User Manual

Request to Renewal Non-Objection Certificate Service

V 3.0 2021

- 1. Open MOEI website: https://www.moei.gov.ae
- 2. Click on "LOGIN" on the header

UNITED ARAB EMIRAT MINISTRY OF ENERGY	'ES & INFRASTRUCT	URE				login	🔕 SETTING 🚯 TOUR 🕼 FAQ
ABOUT MINISTRY	SERVICES	KNOWLEDGE CENTRE	MEDIA CENTRE	OPEN DATA	DIGITAL PARTICIPATION	CONTACT US	Q يېپد

3. Then it will redirect you to the Login page, you can login by email registered and password or using UAE PASS.

Member Login		
Dear Client, this service needs to login is registered information or register a new	nto the page. So, please use your account.	
Username or Email	्र OR	
Password	£	Sign in with UAE PASS
Im not a robot		residents and visitors.
Login Forgot password?		

4. From the home page, go to "Services" tab, then choose "Infrastructure Services".



- 5. From Services Directory, choose the category "Federal Roads".
- 6. Then select the needed service "Request to Renewal Non-Objection Certificate", you can view the service Info or start the service immediately.

eServices Help Geological and Petrol Services	Infrastructure Services							
Infrastructure Services	For all Housing Services, please visit Sheikh Zayed Housing Programme website							
	Type a keyword to search Q S	arch 🔚 📴						
Tenders		(
uick Links	ULENN Infrastructure Services Geological and Petrol Services Land Transport	Maritime Transport						
CAREERS								
SERVICE DIRECTORY	Dams Services Federal Roads Federal Buildings Housing Services Inquiries Ser	rvice						
	Procurement Management Service Training Of University Students							
	Request Value Estimate of Accident Damage Request Distance Measurement Request	to Issue Non-Objection Certificate						
	START VIEW INFO	START VIEW INFO						
	Request to Renewal Non-Objection Certificate							
	THAT VIEW HIND							

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 Select "Infrastructure Development Dashboard" >> In "Notifications" section, the expired certificates will be listed for renewal. Or you can renew it from the table "Applications available for renew", by clicking "Renew" button.

н	ome > End User Dashboard								
	MOID Log Out					Certificate a	Notif waiting renewa	C fications (2)	O Settings
•	Apply for new service	User Dashboa	rd			EQ_6085 Valid Certifi	cate		
:	Tasks	¢		8		~		(1)	
Ô	My Services	1 1		з			1		
ê	My Certificates & Documents	Submitted or Under Rejected Review Services Services				Approved Services		Tasks	
Ê	Applications available for renew								
()	Participation Requests	Tasks				n			
►	Apply for new service	Applications available for	renew						
88	User Dashboard	Qualification (0)	NOC (1)						
(!)	Tasks	# APPLICATION NUMBER			EXPIR	Y DATE	RENEW TIMES	RENEW	
٢	My Services	1 NOCA2000			30/1	0/2019	0	Renew >	
Ê	My Certificates & Documents							-	

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Renewal Non-Objection Certificate Service

8. Upload the documents (optional) and click "Complete Form".

Application Number	Renew Times
NOCA2000_1	2
Valid From Date	Valid To Date
30/10/2019	27/04/2020
Applicant Information	
Application Number	Contact Person
NOCA2000	MOID
Submitter Name	Owner
MOID	Fewa
Address	Phone
Qusaidath	0501112536
NOC location NOC location	
mirate	Area
Sharjah	Masafi
treet	
Nork Details	
Train From AD to DXB	
Application Attachments	
pplication Type	
Request to Issue NOC Certificate to Expand Roadside Service Line	
ile Name	
equest for renewal of the NOC certificate from the customer (signed and stamped) stating: ddress, name and phone number of the contact person etc.), number of renewals (first or s	the reference number of the previous certificate issued, the customer's data (name, econd renewal) Should not exceed 3 times
Autor Site	
Select File Drop files here	
st letter-Renew jpg	100% ×
select File Drop lines here st letter-Renew.jpg Complete Form	100% ×

9. Pay the service fees (Note: an email will be sent to the customer including the payment receipt as an attachment).

splication Service Fees (AED)	al arree to all Terms
200	
200	MasterCard الدرمه البلکترونی کی الکترونی MasterCard
ion't have e-dirham nasscode? Click on help icon	e-dirnam 🔍
lon't have e-dirham passcode? Click on help icon	e-dirnam 🔍 🗶
oon't have e-dirham passcode? Click on help icon lote: all cards are accepted but Dubai Islamic Bank	e-dirnam 🔍
oon't have e-dirham passcode? Click on help icon lote: all cards are accepted but Dubai Islamic Bank Complete Form	e-dirnam 🔍

10. Fill the satisfaction survey about the eService, when the following pop-up shows up:



United Arab Envices		نبــــــــــن دustomer pulse
	Customer Pulse Survey	† ⊕ English ~
	Is there anything else you would like to share with us?	
	Please select	
	2000 characters lefts Kindly provide your mobile number or Email for follow up	
	Previous Submit	

11. When the request is approved by the ministry, then the NOC will be automatically issued and sent to the customer by email. Also, you can find, view and download all your reports, certificates and receipts from the end user dashboard.

Apply for new service	User Dashbo	ard			62 Reply E2 ReplyAll E2 Forward	
BB Dashboard					webmaster@moid.gov.ae	
C. M.C.					MOEI -Finish working on the application number DA382	
 my services 	Ø	•	~	0	5	
My Certificates & Documents					Message 2 DA382.pdf (124 ktt)	
	0	0	1	0		
Applications available for renew	Submitted or Under Review Services	Rejected	Approved Services	Tasks Awaiting Customer		
Dauticipation Democrate					الإندارات المربوية التلسية. موزارة المانغات والتربيب الالسانية المربوية التلسيب التساويب التلسيب	
Paroopation nequests						
A My Tenders	Mul stast Services					
	my catest services					
	All (7) Saved (6) Complet	ed (1) Rejected (0) In	Progress (0) My Tasks (0)		Dear Applicant,	
	# BERINCE NAME	MPLICITION R	COMPLETED DATE	CERTIFICATES RECEIPTS	We thank you for using the Ministry of Energy and Infrastructure electronic and smart services, and we would like to i request has been recieved as described below:	
	Non Objection Certific	ate DA382	16/12/2019	B	Service Descreption: Request to Issue No Objection Certificate	
					Application Number: <u>HOCA123</u> Application Status: Completed	
				1 - 1 From 1 Rem		
					Note: Please fill in the survey below to know your satisfaction about our service <u>http://kenvices.atmin.moid.gov.ae/en-us/Pages/5</u> service-distance	
	Most Used Services	← → Certificat	es Receipts		For any inquiries, contact us on this number <u>R006634</u> Or via email customer.happiness@moel.gov.	
		NOCA964			Follow us in the Social Media Channels:	
	A FEDERAL ROADS	NOC Ce	rtification odf			
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