



User Manual

Request to Renewal Non-Objection Certificate Service

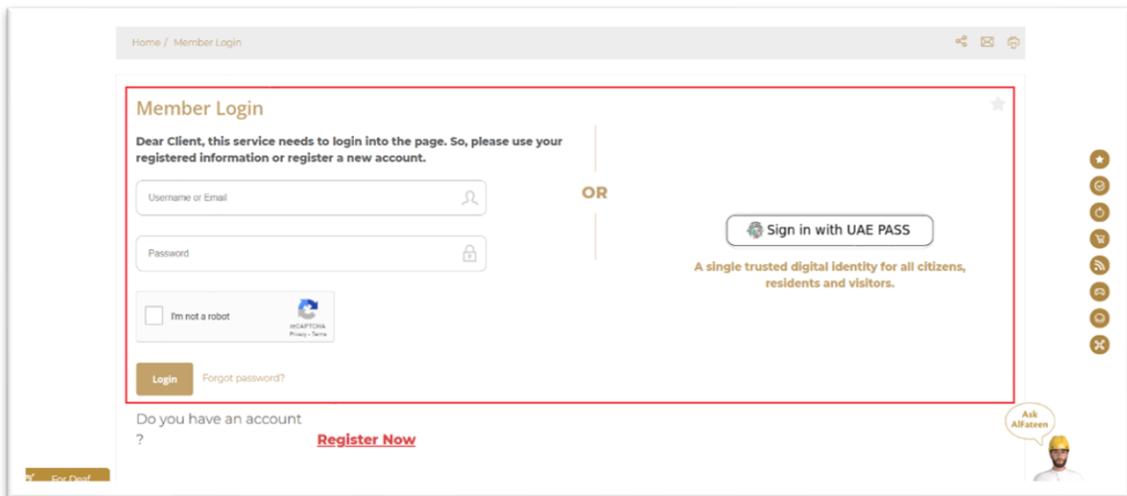
V 3.0

2021

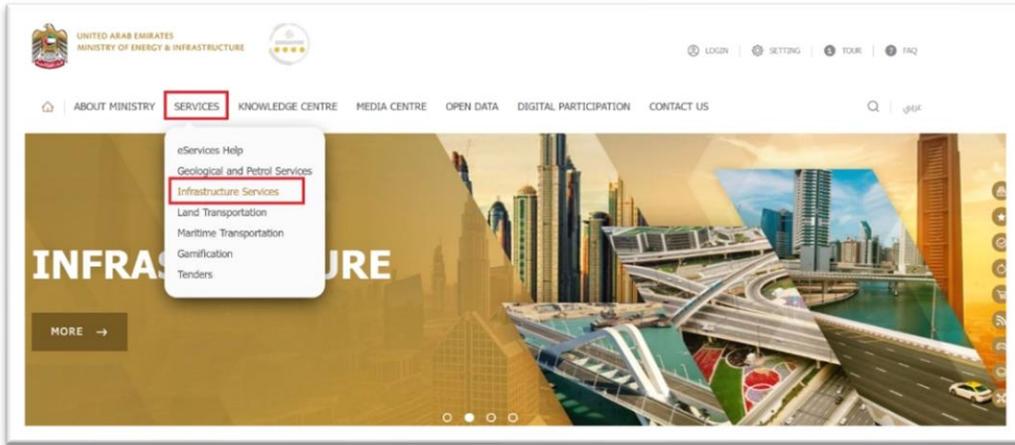
1. Open MOEI website: <https://www.moei.gov.ae>
2. Click on “LOGIN” on the header



3. Then it will redirect you to the Login page, you can login by email registered and password or using UAE PASS.

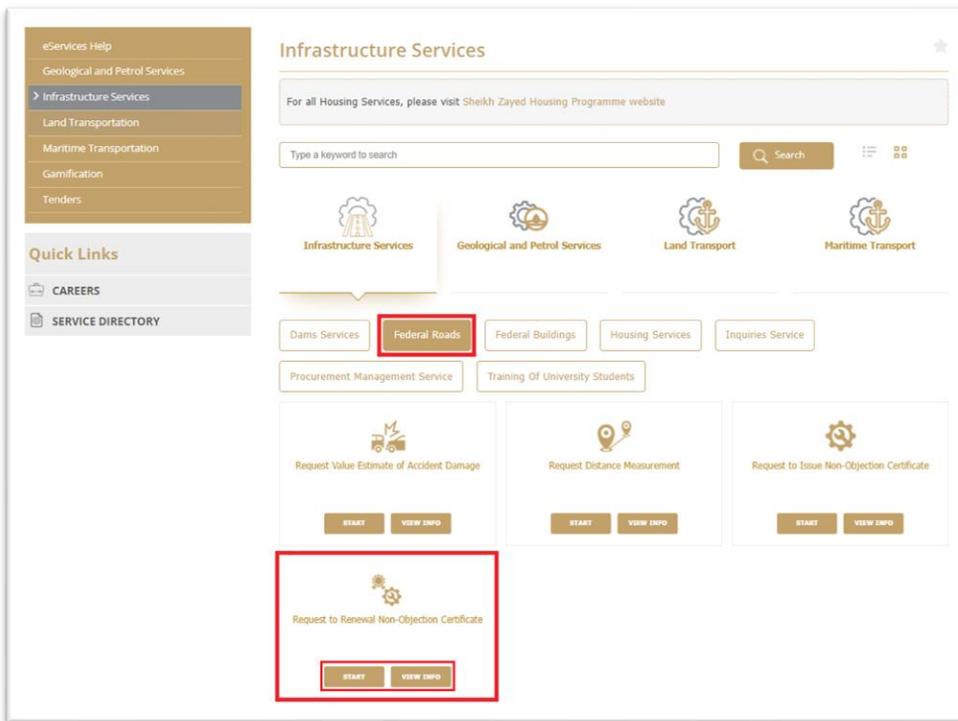


4. From the home page, go to “Services” tab, then choose “Infrastructure Services”.

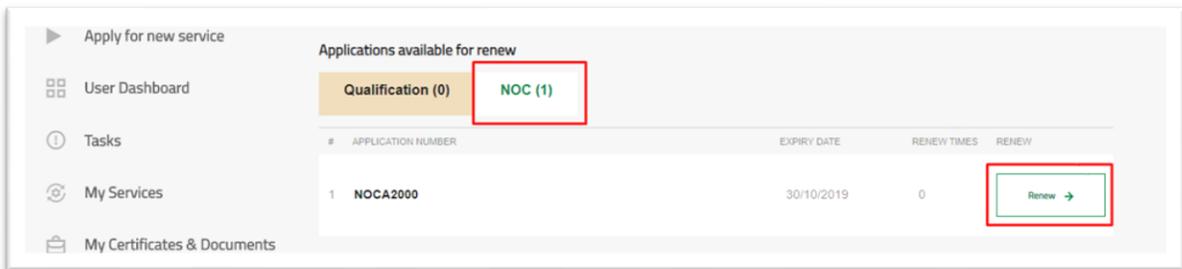
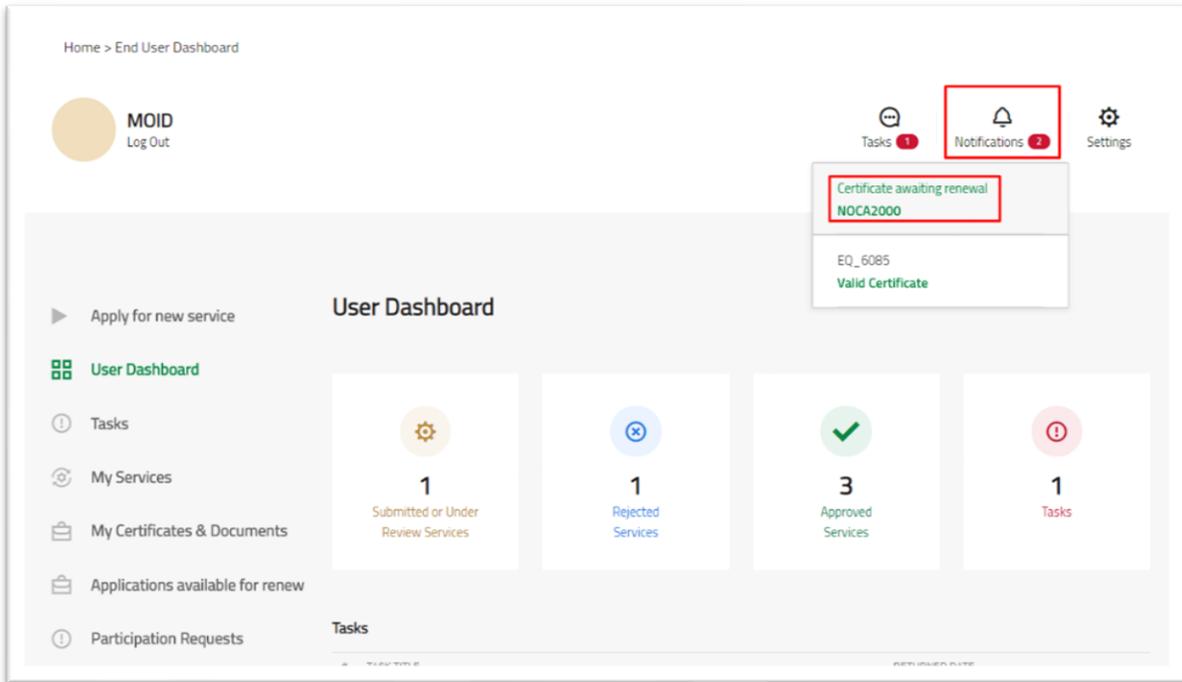


5. From Services Directory, choose the category “Federal Roads”.

6. Then select the needed service “Request to Renewal Non-Objection Certificate” , you can view the service Info or start the service immediately.



7. Select “Infrastructure Development Dashboard” >> In “Notifications” section, the expired certificates will be listed for renewal. Or you can renew it from the table “Applications available for renewal”, by clicking “Renew” button.



8. Upload the documents (optional) and click “Complete Form”.

Application Number NOCA2000_1	Renew Times 2
Valid From Date 30/10/2019	Valid To Date 27/04/2020

Applicant Information

Application Number NOCA2000	Contact Person MOID
Submitter Name MOID	Owner Fewa
Address Qusaidath	Phone 0501112536

NOC location

Emirate Sharjah	Area Masafi
Street 	

Work Details

Train From AD to DXB

Application Attachments

Application Type
Request to Issue NOC Certificate to Expand Roadside Service Line

File Name
Request for renewal of the NOC certificate from the customer (signed and stamped) stating: the reference number of the previous certificate issued, the customer's data (name, address, name and phone number of the contact person etc.), number of renewals (first or second renewal) Should not exceed 3 times

Select File Drop files here

letter-Renew.jpg 100% x

Complete Form

9. Pay the service fees (Note: an email will be sent to the customer including the payment receipt as an attachment).

Electronic Payment

Application Service Fees (AED)

200

I agree to all Terms

VISA e-dirham (الدرهم الإلكتروني) MasterCard

Don't have e-dirham passcode? Click on help icon

Note: all cards are accepted but Dubai Islamic Bank

Complete Form

10. Fill the satisfaction survey about the eService, when the following pop-up shows up:

United Arab Emirates

نظير المتعامل
CUSTOMER PULSE

English

Customer Pulse Survey

Overall, how satisfied are you about the service? *

Extremely Dissatisfied Extremely Satisfied

Next

United Arab Emirates

نظير المتعامل
CUSTOMER PULSE

English

Customer Pulse Survey

Based on your experience in getting the service. To what extent do you agree on the following statements?

	Extremely Disagree	Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Agree	Extremely Agree
Availability & accuracy of Service information	★	★	★	★	★	★	★
Ease of Service accessibility in the Smart Application	★	★	★	★	★	★	★
Ease & Simplicity of Service Application Steps	★	★	★	★	★	★	★
Ease and Variety of payment options	★	★	★	★	★	★	★
Possibility of Service Status Tracking	★	★	★	★	★	★	★
Service Completion time was reasonable & within my expectations	★	★	★	★	★	★	★
Smart Application efficiency (no delays or errors in app)	★	★	★	★	★	★	★
Availability of Online Support	★	★	★	★	★	★	★

Previous Next

Customer Pulse Survey

Is there anything else you would like to share with us?

Please select

2000 characters left

Kindly provide your mobile number or Email for follow up

Previous Submit

11. When the request is approved by the ministry, then the NOC will be automatically issued and sent to the customer by email. Also, you can find, view and download all your reports, certificates and receipts from the end user dashboard.

User Dashboard

0 Submitted or Under Review Services

0 Rejected Services

1 Approved Services

0 Tasks Awaiting Customer

My Latest Services

All (7) Saved (6) **Completed (1)** Rejected (0) In Progress (0) My Tasks (0)

#	SERVICE NAME	APPLICATION #	COMPLETED DATE	CERTIFICATES	RECEIPTS
1	Non Objection Certificate	DA382	16/12/2019		

Most Used Services Certificates Receipts

Request Value Estimate of Accident Damage

Download pdf

Dear Applicant,

We thank you for using the Ministry of Energy and Infrastructure electronic and smart services, and we would like to inform you that your request has been received as described below:

Service Description: Request to Issue No Objection Certificate

Application Number: **NOC123**

Application Status: Completed

Note: Please fill in the survey below to know your satisfaction about our service <https://servicesadmin.moid.gov.ae/en-us/Forms/Services-Survey.aspx?service=Distance>

For any inquiries, contact us on this number **8006634** Or via email customer.happiness@moei.gov.ae

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