



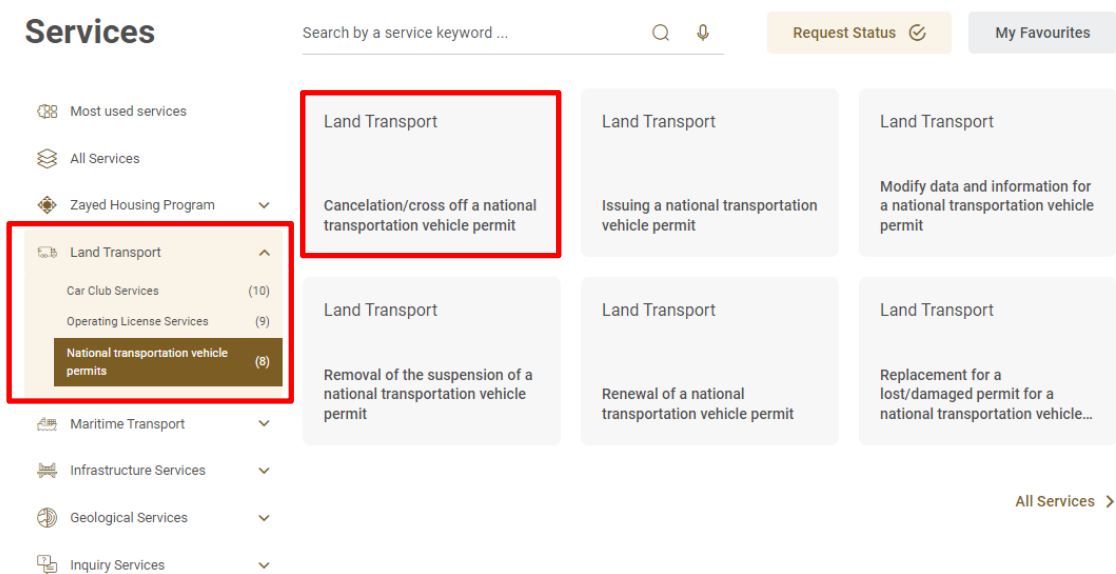
User Manual

Cancelation/cross off a national transportation vehicle permit

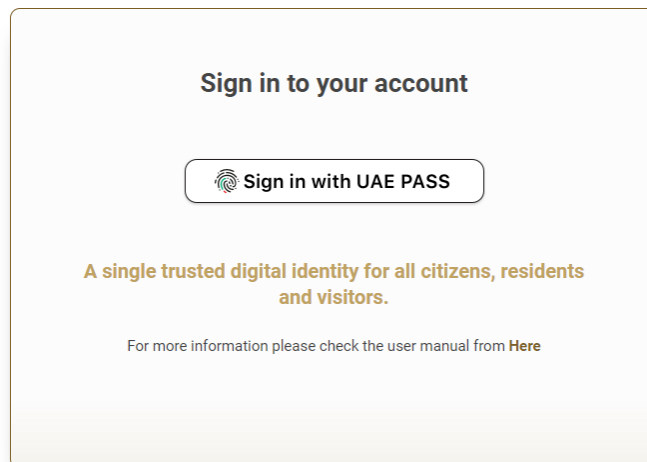
V 1.1

2023

1. Open MOEI website: <https://www.moei.gov.ae>
2. From the home page, go to Services Directory, choose the category “Land Transportation”
Then select the Sub category “National transportation vehicle permits”.
 - you can view the service Info or start the service immediately by clicking on Start Button



3. Then it will redirect you to the Login page, you can login by using UAE PASS.



4. Sign the agreement then search for Card License No.

Home / Service / Land Transport Services

Cancellation/cross off a national transportation vehicle permit

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Home / Service / Land Transport Services

Cancellation/cross off a national transportation vehicle permit

Main License No

Card License No

Chassis No

Local Plate Number

 Search

No data found

5. Fill the application Information.

Cancelation/cross off a national transportation vehicle permit

Basic Details

Registration Centre *

Please Select

Operating License No	TLOL-02-1572	Status	Permanent - Active
Parking Space Available	False	No. Of Vehicles	104
Parking Space Yard	0	Parking Space Type	0
Trans Station Available	False	Recover Service Available	False
No. of Administrative	4	Transport Type	Shipping between Emirates
Issue Date	07/11/2022	Expiry Date	02/12/2029
Capital	1000000		

Card License No.	TLOC-01-000018	Status	Permanent - Active
Vehicle Main Activity	Cargo	Operating Card Category	Raw Materials Land Transportation
Vehicles Category	Light (Less than 26)	No. of Passenger	
Vehicle Load	0	Traffic Symbol	1980332058

0%

Form Completion

Save and Continue Later

Next

Cancel

Cancelation/cross off a national transportation vehicle permit

Upload Attachments

Cancellation From Traffic Department *

Drag and Drop files here

(pg.jpeg,png,bmp,gif,pdf) extensions are allowed with maximum 4 file(s) and up to 4 MB of size.

Active PRO card-two side

Drag and Drop files here

(pg.jpeg,png,bmp,gif,pdf) extensions are allowed with maximum 4 file(s) and up to 4 MB of size.

0%

Form Completion

Save and Continue Later

Previous

Next

Cancel

Cancelation/cross off a national transportation vehicle permit

Submit and Finish

Comments

100%

Form Completion

Save and Continue Later

Previous

Submit

Cancel

6. Submit the request by click on “Submit”.
7. Fill the satisfaction survey about the eService, when the following pop-up shows up:



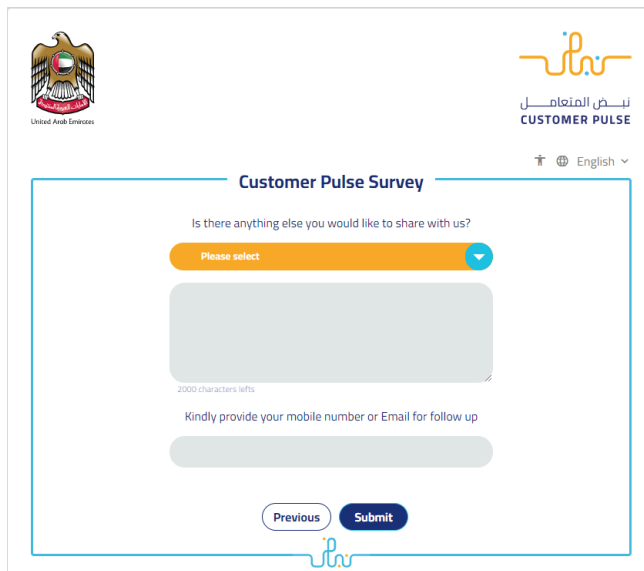
The pop-up window displays the UAE coat of arms and the 'CUSTOMER PULSE' logo. It asks, 'Overall, how satisfied are you about the service? *' and features a 7-point star rating scale from 'Extremely Dissatisfied' to 'Extremely Satisfied'. A 'Next' button is located at the bottom center.



This form continues the survey with the question: 'Based on your experience in getting the service. To what extent do you agree on the following statements?'. It includes a table with 8 statements and a 7-point agreement scale (Extremely Disagree to Extremely Agree).

	Extremely Disagree	Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Agree	Extremely Agree
Availability & accuracy of Service information	☆	☆	☆	☆	☆	☆	☆
Ease of Service accessibility in the Smart Application	☆	☆	☆	☆	☆	☆	☆
Ease & Simplicity of Service Application Steps	☆	☆	☆	☆	☆	☆	☆
Ease and Variety of payment options	☆	☆	☆	☆	☆	☆	☆
Possibility of Service Status Tracking	☆	☆	☆	☆	☆	☆	☆
Service Completion time was reasonable & within my expectations	☆	☆	☆	☆	☆	☆	☆
Smart Application efficiency (no delays or errors in app)	☆	☆	☆	☆	☆	☆	☆
Availability of Online Support	☆	☆	☆	☆	☆	☆	☆


Navigation buttons: Previous, Next




8. After the application is approved by the ministry, you will receive the Certificate automatically via email. However, you can also view and download the certificate from the end user dashboard through Request Status boxes Or My Application:

- a. Click on the arrow as shown in the image below

 Dashboard

 My Applications

 My Payments

 Notifications

 Welcome,
Test User

- b. for searching/filtering the requests based on Reference Number/Request Date/Service Name/Request Status:

**My Applications**

Services by Category

Maritime Transport Services

Service

Please Select

My Company

Please Select

Company PRO

Please Select

Application Status

Please Select

Keyword (Reference Number)

☐ Use Date Range**Search**

Reset Filters