



User Manual

Cancelation/cross off a national transportation vehicle permit

V 1.1

2023

1. Open MOEI website: <https://www.moei.gov.ae>
2. From the home page, go to Services Directory, choose the category “Land Transportation”
Then select the Sub category “National transportation vehicle permits”.
 - you can view the service Info or start the service immediately by clicking on Start Button

The screenshot displays the MOEI Services Directory interface. On the left, a sidebar lists various service categories, with 'Land Transport' selected and highlighted in a red box. Below it, the sub-category 'National transportation vehicle permits' is also highlighted in a red box. The main content area shows a grid of service cards, with the top-left card 'Land Transport' highlighted in a red box. This card lists three services: 'Cancellation/cross off a national transportation vehicle permit', 'Issuing a national transportation vehicle permit', and 'Modify data and information for a national transportation vehicle permit'. Other cards in the grid include 'Removal of the suspension of a national transportation vehicle permit', 'Renewal of a national transportation vehicle permit', and 'Replacement for a lost/damaged permit for a national transportation vehicle...'. The interface includes a search bar at the top, a 'Request Status' button, and a 'My Favourites' button.

3. Then it will redirect you to the Login page, you can login by using UAE PASS.

The screenshot shows the login page with the heading 'Sign in to your account'. Below the heading is a button labeled 'Sign in with UAE PASS'. Underneath the button, there is a text block: 'A single trusted digital identity for all citizens, residents and visitors.' At the bottom, there is a link: 'For more information please check the user manual from Here'.

4. Sign the agreement then search for Card License No.

Home / Service / Land Transport Services

Cancelation/cross off a national transportation vehicle permit

Terms and Condition

MOEI is not responsible for any act of commission or omission that the online user might undertake on the basis of information provided on this eService System. MOEI is not responsible for any errors, omissions or representation from Online user's data entry on any of our web pages or on any links on any of our pages. Please verify the accuracy of all information on your own before applying for any eServices. MOEI is not responsible for the inaccuracy of data supplied by the Online User. The linked sites are not under MOEI's control and MOEI is not responsible for the contents of any linked sites or any link contained in a linked site, or any changes or updates to such sites. MOEI is providing these links to its customers for the convenience only, and the inclusion of any of these link does not imply endorsement by MOEI.

I agree on the above terms and conditions of MOEI

Home / Service / Land Transport Services

Cancelation/cross off a national transportation vehicle permit

Main License No

Card License No

Chassis No

Local Plate Number

 Search

No data found

5. Fill the application Information.

Cancelation/cross off a national transportation vehicle permit

Basic Details

Registration Centre *
Please Select

Operating License No	TLOL-02-1572	Status	Permanent - Active
Parking Space Available	False	No. Of Vehicles	104
Parking Space Yard	0	Parking Space Type	0
Trans Station Available	False	Recover Service Available	False
No. of Administrative	4	Transport Type	Shipping between Emirates
Issue Date	07/11/2022	Expiry Date	02/12/2029
Capital	1000000		

Card License No.	TLOC-01-000018	Status	Permanent - Active
Vehicle Main Activity	Cargo	Operating Card Category	Raw Materials Land Transportation
Vehicles Category	Light (Less than 26)	No. of Passenger	
Vehicle Load	0	Traffic Symbol	1980332058

0%

Form Completion

Save and Continue Later
Next
Cancel

Cancelation/cross off a national transportation vehicle permit

Upload Attachments

Cancellation From Traffic Department *

Drag and Drop files here

(jpg, jpeg, png, bmp, gif, pdf) extensions are allowed with maximum 4 file(s) and up to 4 MB of size.

Active PRO card-two side

Drag and Drop files here

(jpg, jpeg, png, bmp, gif, pdf) extensions are allowed with maximum 4 file(s) and up to 4 MB of size.

0%

Form Completion

Save and Continue Later
Previous
Next
Cancel

Cancelation/cross off a national transportation vehicle permit

Submit and Finish

Comments

100%

Form Completion

Save and Continue Later
Previous
Submit
Cancel

6. Submit the request by click on “Submit“.

7. Fill the satisfaction survey about the eService, when the following pop-up shows up:

Customer Pulse Survey

Overall, how satisfied are you about the service? *

Extremely Dissatisfied Extremely Satisfied

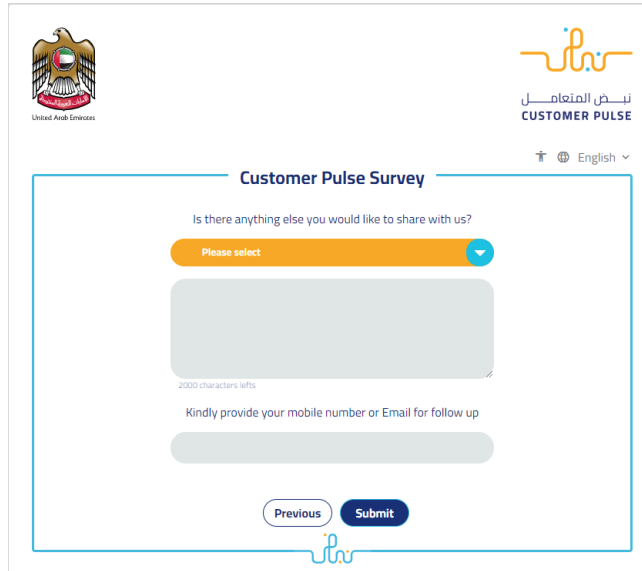
Next

Customer Pulse Survey

Based on your experience in getting the service. To what extent do you agree on the following statements?

	Extremely Disagree	Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Agree	Extremely Agree
Availability & accuracy of Service information	☆	☆	☆	☆	☆	☆	☆
Ease of Service accessibility in the Smart Application	☆	☆	☆	☆	☆	☆	☆
Ease & Simplicity of Service Application Steps	☆	☆	☆	☆	☆	☆	☆
Ease and Variety of payment options	☆	☆	☆	☆	☆	☆	☆
Possibility of Service Status Tracking	☆	☆	☆	☆	☆	☆	☆
Service Completion time was reasonable & within my expectations	☆	☆	☆	☆	☆	☆	☆
Smart Application efficiency (no delays or errors in app)	☆	☆	☆	☆	☆	☆	☆
Availability of Online Support	☆	☆	☆	☆	☆	☆	☆

Previous Next



8. After the application is approved by the ministry, you will receive the Certificate automatically via email. However, you can also view and download the certificate from the end user dashboard through Request Status boxes Or My Application:

a. Click on the arrow as shown in the image below

Dashboard

My Applications

My Payments

Notifications

Welcome,
Test User

b. for searching/filtering the requests based on Reference Number/Request Date/Service Name/Request Status:

My Applications

Services by Category	Service
<input type="text" value="Maritime Transport Services"/>	<input type="text" value="Please Select"/>
My Company	Company PRO
<input type="text" value="Please Select"/>	<input type="text" value="Please Select"/>
Application Status	
<input type="text" value="Please Select"/>	
Keyword (Reference Number)	
<input type="text"/>	
<input type="checkbox"/> Use Date Range	
<input type="button" value="Search"/>	<input type="button" value="Reset Filters"/>