UNITED ARAB EMIRATES MINISTRY OF ENERGY & INFRASTRUCTURE



**User Manual** 

Cancelation/cross off a national transportation vehicle permit

V 1.1 2023

- 1. Open MOEI website: <u>https://www.moei.gov.ae</u>
- 2. From the home page, go to Services Directory, choose the category "Land Transportation" Then select the Sub category "National transportation vehicle permits".
  - you can view the service Info or start the service immediately by clicking on Start Button

Services	Search by a service keyword	Q Q Requ	uest Status 🧭 My Favourites
Most used services	Land Transport	Land Transport	Land Transport
<ul> <li>All Services</li> <li>Zayed Housing Program</li> </ul>	Cancelation/cross off a national transportation vehicle permit	Issuing a national transportation vehicle permit	Modify data and information for a national transportation vehicle permit
Car Club Services (10)	Land Transport	Land Transport	Land Transport
Operating License Services (9) National transportation vehicle permits (8)	Removal of the suspension of a national transportation vehicle	Renewal of a national	Replacement for a lost/damaged permit for a
Am Maritime Transport 🗸 🗸	permit	transportation vehicle permit	national transportation vehicle
🔙 Infrastructure Services 🗸 🗸			
Geological Services 🗸			All Services >
🔒 Inquiry Services 🗸 🗸			

3. Then it will redirect you to the Login page, you can login by using UAE PASS.

Sign in to your account
Sign in with UAE PASS
A single trusted digital identity for all citizens, residents and visitors. For more information please check the user manual from Here

4. Sign the agreement then search for Card License No.

cancelation/cross off a national trans	rtation vehicle permit
erms and Condition	
r representation from Online user's data entry on any of ou esponsible for the inaccuracy of data supplied by the Onlin	In that the online user might undertake on the basis of information provided on this eService System. MOEI is not responsible for any errors, omissions eb pages or on any links on any of our pages. Please verify the accuracy of all information on your own before applying for any eServices. MOEI is not ser. The linked sites are not under MOEI's control and MOEI is not responsible for the contents of any linked sites or any link contained in a linked site, se links to its customers for the convenience only, and the inclusion of any of these link does not imply endorsement by MOEI.
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No data found

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## 5. Fill the application Information.

	Basic Details			
Ţ	Registration Centre *			
	Please Select		-	
	Operating License No	TLOL-02-1572	Status	Permanent - Active
	Parking Space Available	False	No. Of Vehicles	104
	Parking Space Yard	0	Parking Space Type	0
	Trans Station Available	False	Recover Service Available	False
	No. of Administrative	4	Transport Type	Shipping between Emirates
	Issue Date	07/11/2022	Expiry Date	02/12/2029
	Capital	1000000		
	Card License No.	TLOC-01-000018	Status	Permanent - Active
	Vehicle Main Activity	Cargo	Operating Card Category	Raw Materials Land Transportation
	Vehicles Category	Light (Less than 26)	No. of Passenger	
	Vehicle Load	0	Traffic Symbol	1980332058
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Submit and Finish
Comments
Save and Continue Later D Previous V Submit X Cancel

- 6. Submit the request by click on "Submit".
- 7. Fill the satisfaction survey about the eService, when the following pop-up shows up:

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## Ministry of Energy and Infrastructure

Request to Vehicle Operating Cards

United Arab Emircles		نبـــض المتعامــــل CUSTOMER PULSE
	Customer Pulse Survey	† ⊕ English ∨
	Is there anything else you would like to share with us?	
	Please select	
	2000 characters lefts	
	Kindly provide your mobile number or Email for follow up	

- 8. After the application is approved by the ministry, you will receive the Certificate automatically via email. However, you can also view and download the certificate from the end user dashboard through Request Status boxes Or My Application:
  - a. Click on the arrow as shown in the image below



b. for searching/filtering the requests based on Reference Number/Request
 Date/Service Name/Request Status:

## Ministry of Energy and Infrastructure

E My Applications	
Services by Category	Service
Maritime Transport Services   My Company	Please Select  Company PRO
Please Select	Please Select 🗸
Please Select  V Keyword (Reference Number)	
Use Date Range	
Search Reset Filters	