



User Manual

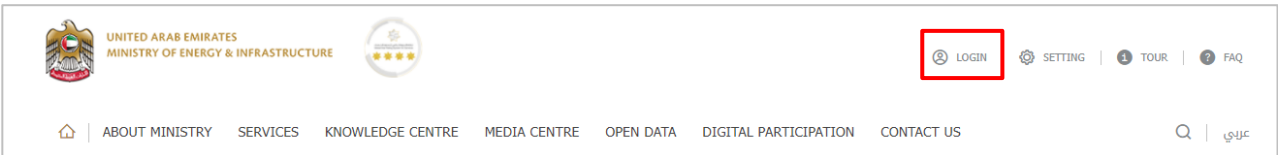
Issuing “ To Whom it May Concern Letter” for Field Visit Permit to

Geological locations

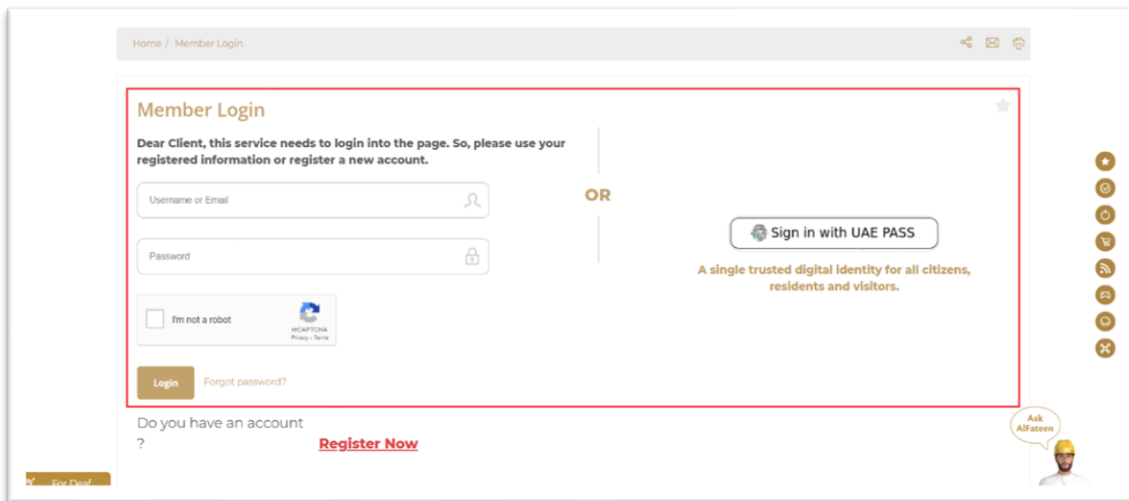
V 1.0

2022

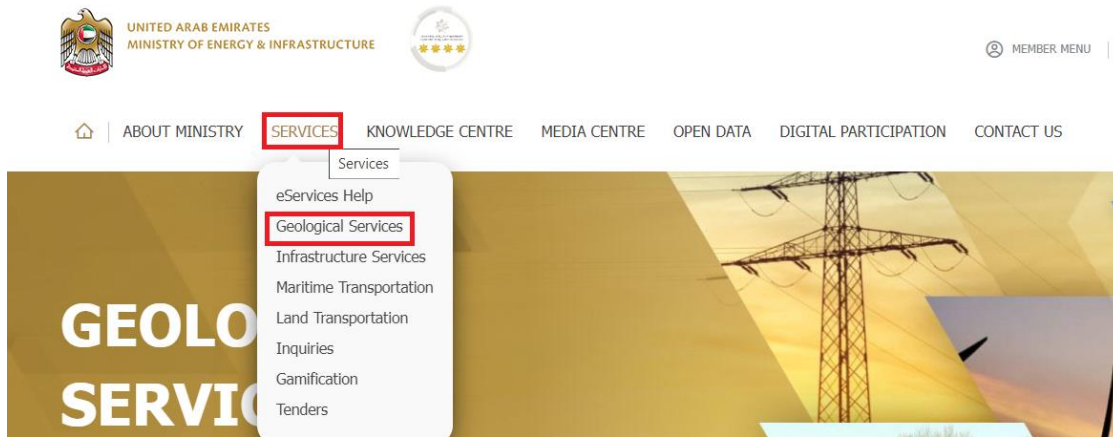
1. Open MOEI website: <https://www.moei.gov.ae>
2. Click on “LOGIN” on the header



3. Then it will redirect you to the Login page, you can login by email registered and password or using UAE PASS.



4. From the home page, go to “Services” tab, then choose “Geological Services”.



5. From Services Directory, choose the category “Geological Services”.

6. Then select the needed service “Field Visit Permit” , you can view the service Info or start the service immediately.

Geological Services



For all Housing Services, please visit Sheikh Zayed Housing Programme website

You can use our digital services through our Mobile App IOS - Android

Type a keyword to search

Search



Inquiry Services



Geological Services



Infrastructure Services



Maritime Transport



Land Transport

Geological Services

Consultations , Layouts and Technical Studies



Geological Maps Purchase Request

START

VIEW INFO



Geological Studies Purchase Request

START

VIEW INFO



Geophysical Studies Purchase Request

START

VIEW INFO



Issuing “To Whom it May Concern Letter” for Field Visit Permit to Geological locations

START

VIEW INFO



Geological Film Purchase Request

START

VIEW INFO

7. Add the required fields in “ Issuing “ To Whom it May Concern Letter” for Field Visit Permit to Geological locations ” Form and click “Submit”

Issuing “To Whom It May Concern Letter” For Field Visit Permit To Geological Locations

Name *

Nationality *

Email *

Country *

City *

PO Box

Phone *

Fax

Profession *

Company Name *

Visit Date *

Number of Visits * One time Repeated

Purpose of Field Visit * Capturing Photos
 Studying Specific Locations
 Collecting Samples

Please select the area you would like to visit * Abu Dhabi
 Al Ain
 Dubai
 Sharjah
 Ajman
 Ras Al Khaimah
 Fujairah

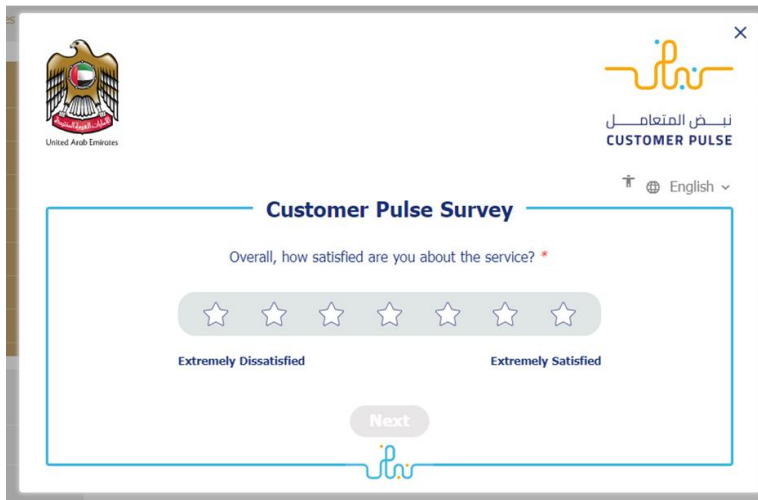
Passport Copy * No file chosen
File Type : .JPG , Max Size (2 MB)

Personal Photo * No file chosen
File Type : .JPG , Max Size (2 MB)

To whom it may concern certificate * No file chosen
File Type : .PDF/.DOC , Max Size (2 MB)

Please enter text shown *

8. Reference number for the request will be displayed in the page and a confirmation email for the request will be sent to the customer’s email.
9. Fill the satisfaction survey about the eService, when the following pop-up shows up:





نظرس المتعاملين
CUSTOMER PULSE

English

Customer Pulse Survey

Based on your experience in getting the service. To what extent do you agree on the following statements?

	Extremely Disagree	Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Agree	Extremely Agree
Availability & accuracy of Service information	★	★	★	★	★	★	★
Ease of Service accessibility in the Smart Application	★	★	★	★	★	★	★
Ease & Simplicity of Service Application Steps	★	★	★	★	★	★	★
Ease and Variety of payment options	★	★	★	★	★	★	★
Possibility of Service Status Tracking	★	★	★	★	★	★	★
Service Completion time was reasonable & within my expectations	★	★	★	★	★	★	★
Smart Application efficiency (no delays or errors in app)	★	★	★	★	★	★	★
Availability of Online Support	★	★	★	★	★	★	★

Previous Next



The image shows a screenshot of a web-based survey form titled "Customer Pulse Survey". At the top left is the United Arab Emirates national emblem. At the top right is the logo for "نص المتعامل" (Nas Al-Mutamall) with the text "CUSTOMER PULSE" below it. A language selector shows "English" with a dropdown arrow. The main question is "Is there anything else you would like to share with us?". Below this is a dropdown menu with "Please select" and a blue arrow. Underneath is a large grey text input area with "2000 characters left" below it. A prompt says "Kindly provide your mobile number or Email for follow up" above another grey input field. At the bottom are two buttons: "Previous" and "Submit". A small logo is at the bottom center of the form area.

10. When the request is approved by the Ministry , the customer will receive approval email with certificate attached.