



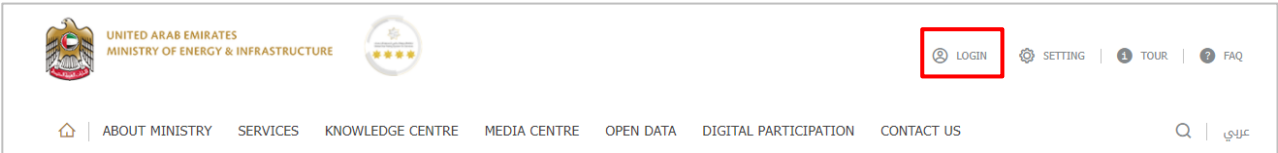
## User Manual

# Geophysical Studies Purchase Request

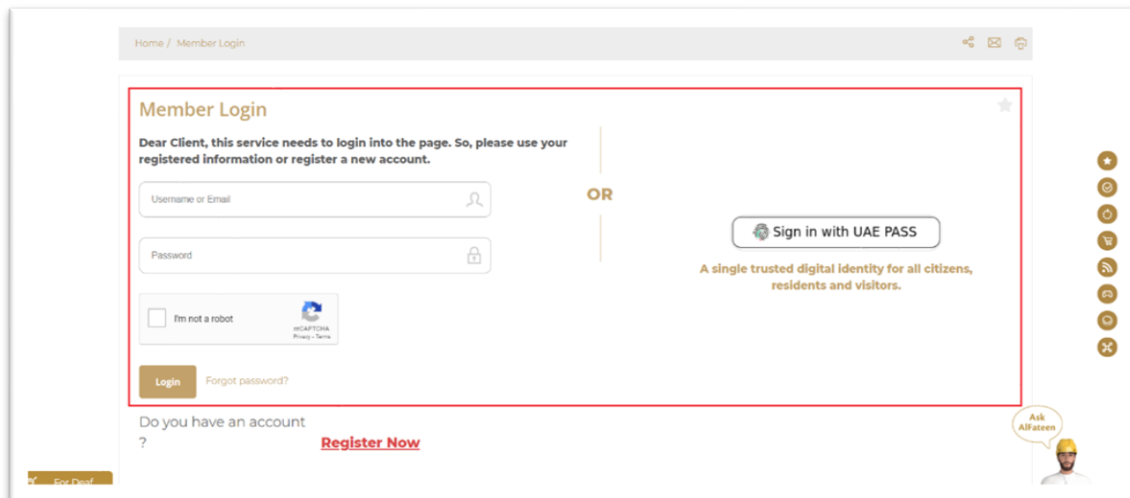
V 1.0

2022

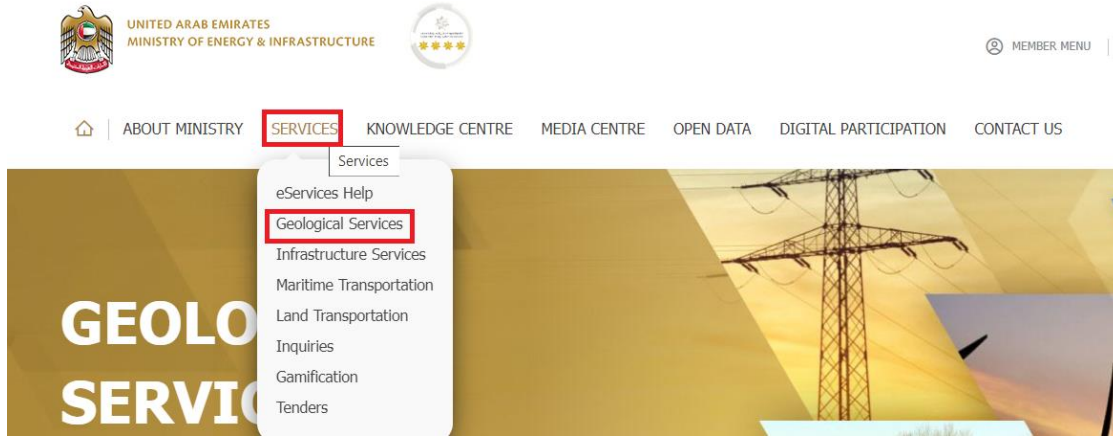
1. Open MOEI website: <https://www.moei.gov.ae>
2. Click on “LOGIN” on the header



3. Then it will redirect you to the Login page, you can login by email registered and password or using UAE PASS.



4. From the home page, go to “Services” tab, then choose “Geological Services”.








5. From Services Directory, choose the category “Geological Services”.

6. Then select the needed service “Geophysical Studies Purchase Request”, you can view the service Info or start the service immediately.


## Geological Services


For all Housing Services, please visit Sheikh Zayed Housing Programme website  
You can use our digital services through our Mobile App IOS - Android


Type a keyword to search


 Inquiry Services  Geological Services  Infrastructure Services  Maritime Transport  Land Transport


Geological Services

 Geological Maps Purchase Request

 Geological Studies Purchase Request

 Geophysical Studies Purchase Request

 Issuing “To Whom it May Concern Letter” for Field Visit Permit to Geological locations

 Geological Film Purchase Request

7. Add the required geological report to Cart by

- click “Details” button of each category
- Select reports that you want to purchase
- Enter the required quantity
- Click ‘ Add to Cart’

## Geophysical Studies Purchase Request



Please Note The Prices Do Not Include UAE VAT. Please Add 5% VAT

PRODUCT SELECTION      CHECKOUT      RATING

1      2      3

40%      40%      20%

By Option      Search

2D Seismic Interpretation And Inversion Of The Eastern Part Of Abu Dhabi	Range 50000 AED		Details ↓
Hard copy with explanation booklet	50000 AED	<input checked="" type="checkbox"/> 1 Qty	Add to cart →
A 2D Structural Re-Interpretation Of Deep Seismic Depth Profiles In The UAE Lines D1, D3 & D4	Range 15000 AED		Details →

8. Selected items will be added to the cart and click “Proceed to checkout” for the payment

Recently Added

Items to buy now	Qty	Subtotal
2D Seismic Interpretation and Inversion of the Eastern Part of Abu Dhabi (Hard copy with explanation booklet)	1	50000

Total: 50000 AED

View your cart      **Proceed to checkout**

9. Fill the delivery address and agree to terms and conditions. Click the button “Next” for the payment process.

Quick Links

-  CAREERS
-  SERVICE DIRECTORY

Secure Checkout

For more information about e-Dirham, please visit the main website of e-Dirham.



Payment Method

Pay online using your e-Dirham or credit card

Delivery Address

First Name *	Chrisy
Last Name *	Punnen
Telephone *	
Mobile *	
Fax	
City *	Dubai
Address Line 1 *	
Address Line 2	
PO Box *	

I agree to all Terms and Conditions

Next



10. You will be redirected to payment gateway to complete your payment process. Select the payment method from the list.

Payment



Ministry of Energy and Infrastructure

Time remaining to complete the payment 00 h. 08 min. 27 sec.  
Abu Dhabi

Payment Method

Select payment method

Credit or Debit card Payment (Visa/Master Card) ^

E-Dirham Card

Credit or Debit card Payment (Visa/Master Card)

E Dirham instant (eDirham app/ Banking app)

11. Click “Confirm & Calculate Prices” and make sure the payment details are correct. Then click “Proceed With Payment” button.

Payment Method

Select payment method

Credit or Debit card Payment (Visa/Master Card) v

Confirm & Calculate Prices

Purchased Services

1 Qty.

Service Name

Reports WesternGECO 2D Seismic Interpretation and Inversion of the Eastern Part of Abu Dhabi AED 50000.00

Related Fees

Including Fees & Charges AED 1003.06

Including Tax AED 0.00

Total Payment AED 51003.06

Cancel Process

Back To Merchant

Proceed With Payment

12. Fill your card details and click “Pay Now” button

## Payment



Ministry of Energy and Infrastructure

Abu Dhabi

Credit or Debit card Payment (Visa/Master Card)

Total Payment AED 51003.06

Time remaining to complete the payment 00 h. 07 min. 32 sec.

### Card Information

Card Holder Full Name

Card Number

Expiry Date



CVV2 / CVN

Cancel

Change Payment Method

Pay Now

13. Your reference number for the request will be displayed on the ministry website page once the payment is successfully completed.

14. Soft copy of the report will be added to the customer's page on the website upon payment, along with a copy of the payment receipt, and a hard copy of the report will be delivered through the shipping companies.

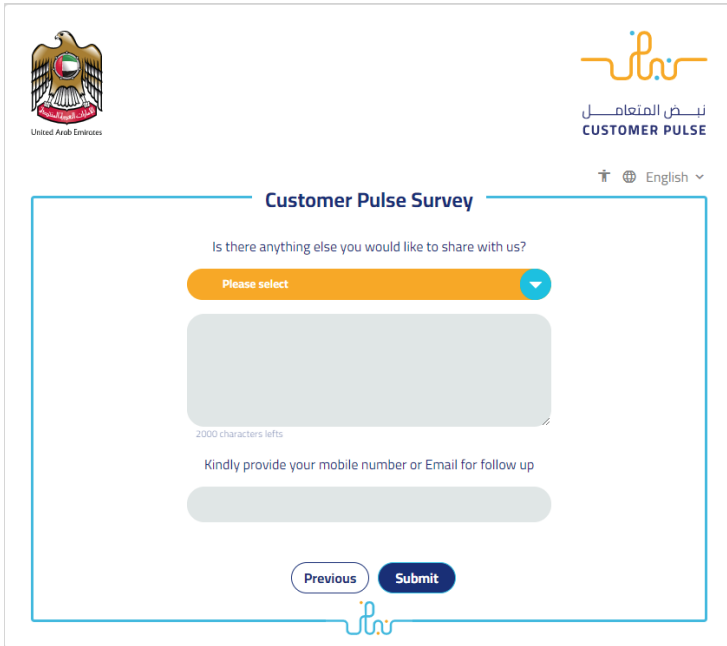


15. Fill the satisfaction survey about the eService, when the following pop-up shows up:

The screenshot shows the first question of the survey. At the top left is the UAE coat of arms and 'United Arab Emirates'. At the top right is the 'CUSTOMER PULSE' logo and 'نبيض المتعامل' in Arabic. Below the logo is a language selector set to 'English'. The main heading is 'Customer Pulse Survey'. The question is 'Overall, how satisfied are you about the service? \*'. Below the question is a 7-star rating scale. The first star is highlighted. Below the scale are the labels 'Extremely Dissatisfied' and 'Extremely Satisfied'. A 'Next' button is centered below the scale.

The screenshot shows the second section of the survey. It has the same header as the first screenshot. The heading is 'Customer Pulse Survey'. The question is 'Based on your experience in getting the service. To what extent do you agree on the following statements?'. Below the question is a table with eight statements and seven-point Likert scales. The scales are labeled 'Extremely Disagree', 'Disagree', 'Somewhat Disagree', 'Neutral', 'Somewhat Agree', 'Agree', and 'Extremely Agree'. At the bottom are 'Previous' and 'Next' buttons.

	Extremely Disagree	Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Agree	Extremely Agree
Availability & accuracy of Service information	☆	☆	☆	☆	☆	☆	☆
Ease of Service accessibility in the Smart Application	☆	☆	☆	☆	☆	☆	☆
Ease & Simplicity of Service Application Steps	☆	☆	☆	☆	☆	☆	☆
Ease and Variety of payment options	☆	☆	☆	☆	☆	☆	☆
Possibility of Service Status Tracking	☆	☆	☆	☆	☆	☆	☆
Service Completion time was reasonable & within my expectations	☆	☆	☆	☆	☆	☆	☆
Smart Application efficiency (no delays or errors in app)	☆	☆	☆	☆	☆	☆	☆
Availability of Online Support	☆	☆	☆	☆	☆	☆	☆



The image shows a screenshot of a web-based survey form titled "Customer Pulse Survey". At the top left is the United Arab Emirates national emblem. At the top right is the logo for "نص التعامل CUSTOMER PULSE" with a language dropdown menu set to "English". The main question is "Is there anything else you would like to share with us?". Below this is a dropdown menu with "Please select" and a blue arrow. Underneath is a large grey text input area with a "2000 characters left" indicator. Below the text area is a label "Kindly provide your mobile number or Email for follow up" and a corresponding grey input field. At the bottom are two buttons: "Previous" and "Submit". A small logo is visible at the bottom center of the form area.