



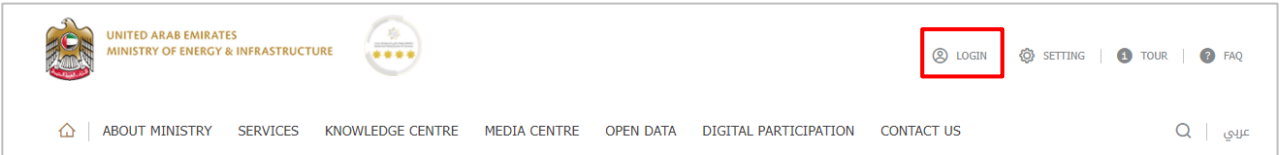
User Manual

Geological Studies Purchase Request

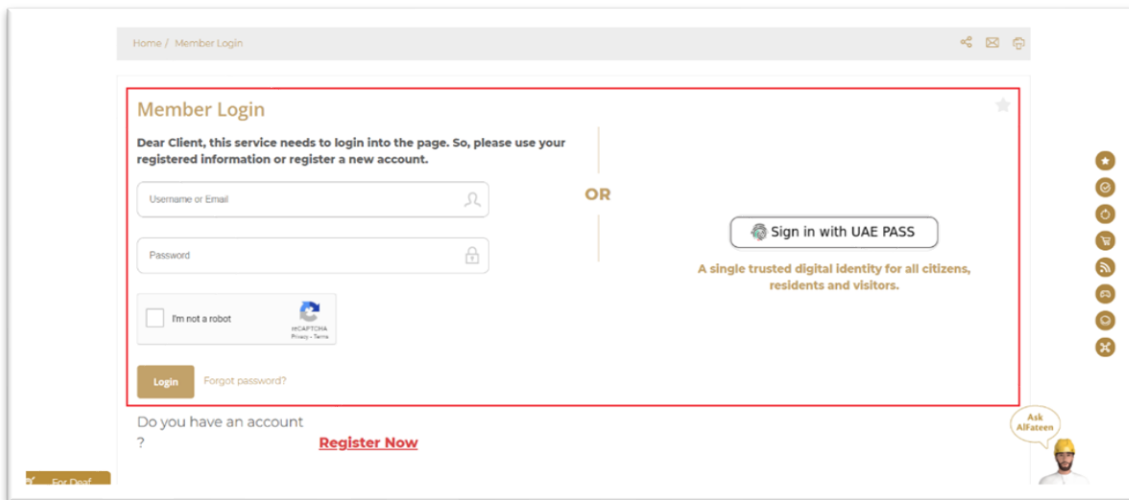
V 1.0

2022

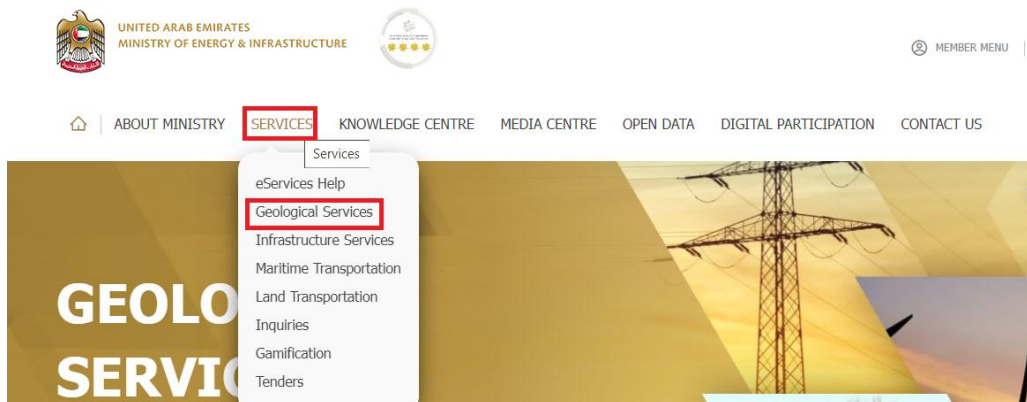
1. Open MOEI website: <https://www.moei.gov.ae>
2. Click on “LOGIN” on the header



3. Then it will redirect you to the Login page, you can login by email registered and password or using UAE PASS.



4. From the home page, go to “Services” tab, then choose “Geological Services”.



5. From Services Directory, choose the category “Geological Services”.
6. Then select the needed service “Geological Studies Purchase Request” , you can view the service Info or start the service immediately.

Geological Services

For all Housing Services, please visit Sheikh Zayed Housing Programme website
You can use our digital services through our Mobile App IOS - Android

Type a keyword to search

Inquiry Services **Geological Services** **Infrastructure Services** **Maritime Transport** **Land Transport**

Geological Services Consultations , Layouts and Technical Studies

Geological Maps Purchase Request

Geological Studies Purchase Request

Geophysical Studies Purchase Request

Issuing "To Whom it May Concern Letter" for Field Visit Permit to Geological locations

Geological Film Purchase Request

7. Add the required geological report to Cart by
 - click “Details” button of each category
 - Select reports that you want to purchase
 - Enter the required quantity
 - Click ‘ Add to Cart’

Geological Studies Purchase Request

Please Note The Prices Do Not Include UAE VAT. Please Add 5% VAT

By Option Search

3D Superficial And Bedrock Geological Map Of The Abu Dhabi Urban Area (3D Modeling)	Range 3000 AED			Details →
A Book Of The Geology Of The U.A.E - Geological Evolution Of The U.A.E. Over Six Hundred Million Years Of Earth History	Range 500 - 1000 AED			Details ↓
Hard copy with explanation booklet	500 AED	<input checked="" type="checkbox"/>	1 Qty	
Soft copy	1000 AED	<input checked="" type="checkbox"/>	1 Qty	Add to cart →
Aeromagnetic Anomalies And Crustal Structure In An Area Of The Foreland Basin	Range 500 - 1000 AED			Details →

8. Selected items will be added to the cart and click “Proceed to checkout” for the payment

Recently Added

Items to buy now	Qty	Subtotal
A Book of the Geology of the U.A.E - Geological Evolution of the U.A.E. Over six hundred million years of Earth history (Soft copy)	1	1000
A Book of the Geology of the U.A.E - Geological Evolution of the U.A.E. Over six hundred million years of Earth history (Hard copy with explanation booklet)	1	500

Total: 1500 AED

View your cart

9. Fill the delivery address and agree to terms and conditions. Click the button “Next” for the payment process.

Quick Links

CAREERS

SERVICE DIRECTORY

Secure Checkout

For more information about e-Dirham, please visit the main website of e-Dirham.



Payment Method

 Pay online using your e-Dirham or credit card

Delivery Address

First Name *	Chrisy
Last Name *	Punnen
Telephone *	
Mobile *	
Fax	
City *	Dubai
Address Line 1 *	
Address Line 2	
PO Box *	

 I agree to all Terms and Conditions

Next



10. You will be redirected to payment gateway to complete your payment process. Select the payment method from the list.

Payment



Ministry of Energy and Infrastructure

Time remaining to complete the payment 00 h. 08 min. 27 sec.
Abu Dhabi

Payment Method

Select payment method

Credit or Debit card Payment (Visa/Master Card)	^
E-Dirham Card	
Credit or Debit card Payment (Visa/Master Card)	
E Dirham instant (eDirham app/ Banking app)	

11. Click “Confirm & Calculate Prices” and make sure the payment details are correct. Then click “Proceed With Payment” button.

Credit or Debit card Payment (Visa/Master Card)

Confirm & Calculate Prices

Purchased Services

1 Qty.

Service Name

A book on Geology and Geophysics of the UAE Hard copy

AED 500.00

Related Fees

1 Qty.

Service Name

A book on Geology and Geophysics of the UAE Digital version

AED 1000.00

Related Fees

Including Fees & Charges

AED 3.00

Including Tax

AED 0.00

Total Payment

AED 1503.00

Cancel Process

Back To Merchant

Proceed With Payment

12. Fill your card details and click "Pay Now" button

Payment



Ministry of Energy and Infrastructure

Abu Dhabi

Credit or Debit card Payment (Visa/Master Card)

Total Payment AED 1533.06

Time remaining to complete the payment 00 h. 06 min. 33 sec.

Card Information

Card Holder Full Name

Card Number

Expiry Date

Month

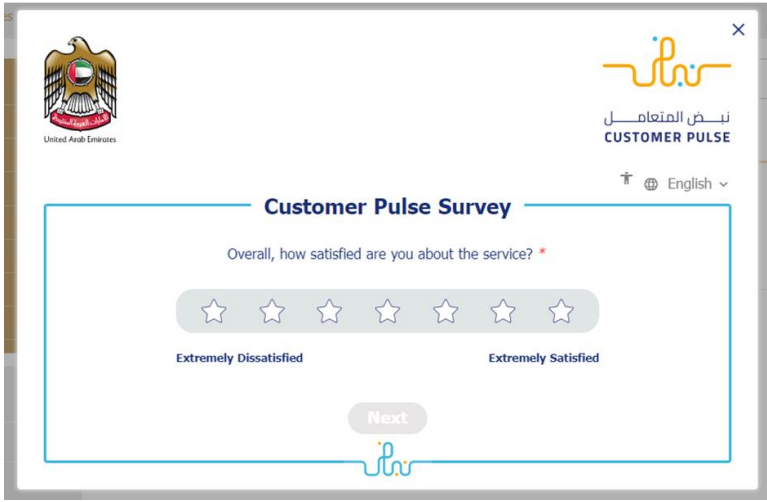




Year



CVV2 / CVN

13. Your reference number for the request will be displayed on the ministry website page once the payment is successfully completed.
14. Soft copy of the report will be added to the customer's page on the website upon payment, along with a copy of the payment receipt, and a hard copy of the map will be delivered through the shipping companies.
15. Fill the satisfaction survey about the eService, when the following pop-up shows up:



 نبض المتعامل
CUSTOMER PULSE

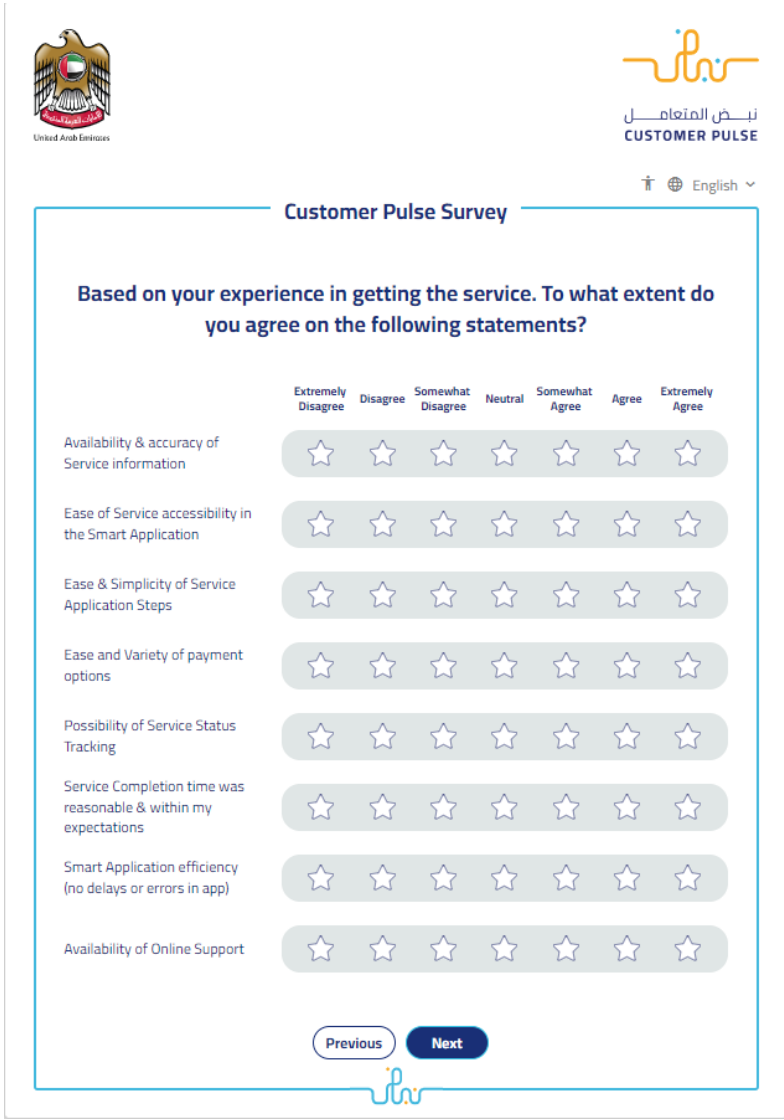
English



Customer Pulse Survey

Overall, how satisfied are you about the service? *

Extremely Dissatisfied Extremely Satisfied

Next



 نبض المتعامل
CUSTOMER PULSE

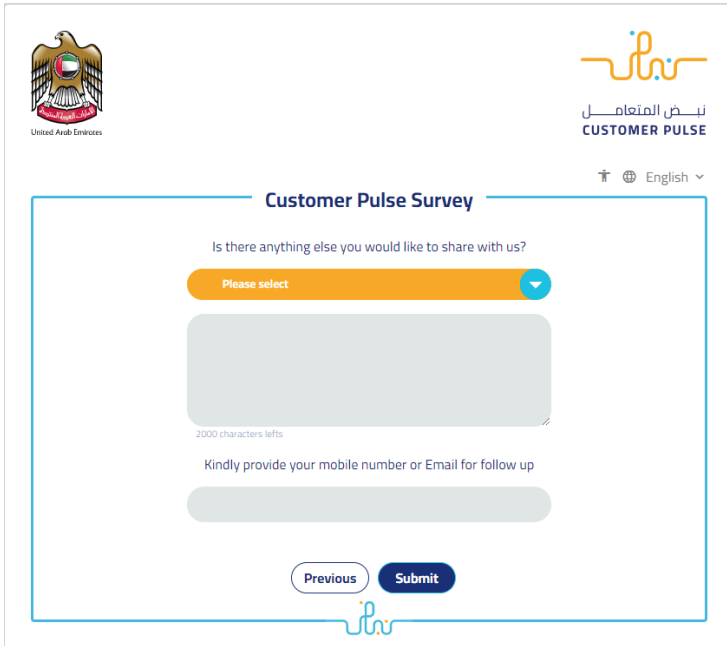
English

Customer Pulse Survey

Based on your experience in getting the service. To what extent do you agree on the following statements?

	Extremely Disagree	Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Agree	Extremely Agree
Availability & accuracy of Service information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ease of Service accessibility in the Smart Application	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ease & Simplicity of Service Application Steps	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ease and Variety of payment options	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Possibility of Service Status Tracking	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Service Completion time was reasonable & within my expectations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Smart Application efficiency (no delays or errors in app)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Availability of Online Support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Previous Next



The image shows a web-based survey form titled "Customer Pulse Survey". At the top left is the United Arab Emirates national emblem with the text "United Arab Emirates". At the top right is the "CUSTOMER PULSE" logo in Arabic and English, with a language selector set to "English". The main question is "Is there anything else you would like to share with us?". Below this is a dropdown menu with "Please select" and a blue arrow. Underneath is a large grey text input area with a "2000 characters left" indicator. Below the text area is a label "Kindly provide your mobile number or Email for follow up" and a corresponding grey input field. At the bottom are two buttons: "Previous" and "Submit". A small logo is at the bottom center of the form area.